



CHAMPION®
BUS · INC.

IMPORTANT SAFETY RECALL

November 2014

This notice applies to your vehicles with the following VINs 1234567890abcdefg,
12344567890hijklmnop,

Bus Owner
123 Main Street
Plain City, MI 12345

RE: Safety Recall 14V- 742 & 14E-041

Dear Customer

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Champion Bus has decided that a defect which relates to motor vehicle exists in certain buses equipment with Ricon wheelchair lifts.

What is being recalled:

Ricon S-Series S2005, S2010, S5005, S5010, S5505, S5510 wheelchair lifts are being recalled. The Champion buses identified above contain a S series Ricon wheelchair lift that has been recalled by Ricon under NHTSA recall 14E-041.

Why is it being recalled:

The platforms on the Ricon S-Series wheelchair lifts could exhibit cracking of the platform side plate while in the stowed position. If left unchecked the crack can propagate to the point where separation of the rear portion of the plate occurs rendering the lift inoperable and possibly unsafe for the operator

What we are doing about the problem:

P 810.724.1753

F 810.724.1844

CHAMPIONBUS.COM

331 GRAHAM RD, IMLAY CITY, MI 48444

Est. 53



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The units identified above are being recalled. This recall is being conducted by Ricon, the wheelchair manufacturer. Ricon has notified NHTSA that they will supply a supplemental platform support bumper kit at no charge if, upon inspection, there are no cracks. The bumper kits will prevent the cracks from occurring. These parts will be supplied free of charge. Ricon began notifying customers and coordinating repairs in July 2014. **If there is a crack, Ricon will replace the entire platform when notified.**

What you should do:

Please inspect your S-Series wheelchair lift to see if there is a crack. Notify Ricon of your findings so that Ricon can either replace the entire platform (if cracked) or send brackets to strengthen the platform if not cracked.

If you have any questions, please contact Champion Bus at 810-724-1753 or Ricon Customer Service at 800-322-2884 or admins14E041@wabtec.com.

After contacting Ricon and Champion Bus customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

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