



## **IMPORTANT SAFETY RECALL**

**December 12, 2014** 

Safety Recall J048: Brake Pipe Torque Integrity

Vehicle Affected: Jaguar XJ Model Year: 2014 - 2015

National Highway Traffic Safety Administration Recall Number: 14V-741

# **Dear Jaguar XJ Owner:**

This notice is sent to you in accordance with the requirements of the Federal Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect which relates to motor vehicle safety exists in some 2014 - 2015 model year Jaguar XJ vehicles.

Your vehicle is included in this Recall action.

#### What is the concern?

Certain underbody brake pipe unions may not be to the correct torque specification.

Low torque at the underbody brake pipe unions can lead to a loss of mechanical integrity of the braking system. This can result in extended brake pedal travel combined with reduced braking performance in the corresponding brake circuit. The instrument cluster may display the warning message 'Fluid Level Low', along with the Brake Warning lamp being illuminated.

In the event of both braking circuits losing integrity at the same time, complete loss of service brakes will occur, potentially causing a vehicle crash.

It is also possible that sufficient loss of brake fluid will deplete the brake pressure in the system such that the brake pressure switch, required as part of the vehicle start authorization process, may not be activated, so preventing initial vehicle start-up.

# What will Jaguar and your Jaguar Retailer do?

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will inspect the condition of the underbody brake pipe unions for signs of brake fluid. If brake fluid residue is present, the technician will tighten the joints to the correct torque specification. The brake fluid level will also be inspected and, if required, topped up to the correct fluid level.

There will be no charge for this repair

## What should you do?

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Recall Action J048 completed on your vehicle.

### How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately one (1) hour, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN days.

### Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

# What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 1-800-4JAGUAR (1-800-452-4827).

You can also contact Jaguar by e-mail: Visit the web site http://www.jaguarusa.com and send an email from the 'Contact Jaguar' section.

## If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430-2327

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or log on to http://www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,

Peter Pochapsky

Customer Experience Manager