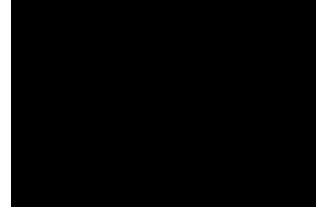




December 30, 2014



**RE: IMPORTANT SAFETY RECALL-
SAF HOLLAND CBX PIVOT BOLTS RECALL 14V-724**

This notice applies to your vehicle with VIN: 2TX1F [REDACTED]

Dear Mr. [REDACTED],

This notice is sent to you in accordance with the requirements of the Federal Motor Vehicle Safety Act. Innovative Trailer Design Industries (ITD) has decided that a defect which relates to motor vehicle safety exists in model year 2014 V40TAN49 van trailer equipped with a SAF-Holland CBX air ride suspensions.

Description of Defect:

The defect is located in the SAF-Holland CBX40 Sliding Tandem Bogey suspension. The pivot bolt pins which retain the suspension arms in the hanger are the affected item. The defect could result in possible cracks at the interface between the bolt head and the body of the bolt. The presence of a crack could result in separation of the bolt head from the body of the bolt allowing failure of that side of the axle/suspension assembly.

Evaluation of Risk:

Referring to the recall letter provided to us from SAF-Holland, the risk is described as follows. "The failure of a pivot bolt on one side of the axle/suspension assembly could result in the trailer becoming misaligned behind the tractor which will be immediately apparent to the driver. Separation of the axle/suspension assembly from the trailer is possible if both sides of the pivot connection fail. Either situation could cause a loss of control and a crash. In addition, the errant bolt could strike a vehicle, property, or a bystander. Both problems could cause property damage and/or personal injury."

Defect Remedy:

All affected pivot bolts will be replaced; repairs will be performed at no charge to the trailer owners. Estimated repair time is 1 hour per hanger. After replacement the new bolts will be marked with a white paint dot on the head of the bolt. We have identified from the SAF-Holland recall notice and the list provided that one trailer has been affected. Please review your records and attempt to identify who the referenced product was sold to using the VIN 2TX1F [REDACTED] and forward this notice and it's attachments to the end user so they can proceed with the replacement of the pivot pins. Replacement parts kits can be obtained by contacting our SAF-Holland Warranty Department at (519) 537-2366 and referring to program P022.

Please forward this recall notice to your end user.

If you have any questions relating to the recall you can contact the undersigned at 905-670-7755 Ext 237. If after having attempted to take advantage of this recall you believe you have not been able to have your trailer remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E. Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>

Regards,

David Mizgala P.Eng.
Chief Engineer Innovative Trailer Design Industries

Attachments:

- 1) CDN – Pivot Bolt OEM Notification Letter INNOVATIVE July 11
- 2) ITD – SAF-Holland CBX Pivot Bolt Trailer List
- 3) Repair Instructions_XL-AS20030RM-en-US.pdf – US Repair Instructions
- 4) Service Report.pdf
- 5) Service Bulletin XL-AS20030SB-en-CA.pdf – Canadian Service Bulletin