

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: WPOAB2.
NHTSA Recall Number: 14V-698

Mr.

New York, NY 10014

December 12, 2014

**Subject: Porsche Safety Recall AE04 – Replacing Upper Part of Lock on Front Lid
2014-2015 Porsche Boxster (981), Cayman (981), and 911 (991)**

Dear Mr.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect which relates to motor vehicle safety exists in certain 2014 and 2015 Porsche Boxster, Cayman, and 911 vehicles. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?

Porsche has made the determination that due to a manufacturing error, there is a possibility that, on the affected vehicles, the upper components of the front lid lock, to which the catch bar was riveted, were not installed to the mounting plate according to specification. Consequently, the durability of the upper part of the lock cannot be guaranteed over the service life of the affected vehicles, and the risk of the lid opening unintentionally cannot be ruled out. This could impair the driver's ability to see which could result in a crash.

What will we do?

Porsche is conducting a safety recall on these vehicles. The upper part of the lock on the front lid on your 2014 or 2015 Porsche Boxster, Cayman, or 911 will be replaced by Porsche technicians at the authorized Porsche dealership of your choice. Of course, these repairs will be completed at no charge to you.

What should you do?

We request you make contact with your authorized Porsche dealership to schedule a repair appointment and to arrange in advance for a Porsche loaner vehicle should you require alternate transportation during the repair period. Once your vehicle is received at the authorized Porsche dealership, the actual repairs will take less than one hour to complete.

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**Lease vehicles and
address changes**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records

**Can we assist you
further?**

If your authorized Porsche dealer fails or is unable to complete this work free of charge within a reasonable length of time, please call or write:

Porsche Cars North America, Inc.
Attn: Customer Commitment Department
980 Hammond Drive, Suite 1000
Atlanta, GA 30328
1-800-PORSCHE

If you still cannot obtain satisfaction, you may file a complaint with:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,

PORSCHE CARS NORTH AMERICA, INC.



Tim Quinn
Vice President, After Sales