



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

November 2014

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle VIN #
NHTSA Recall Campaign # 14V-696 TC # 2014-496

Name
Address
City, State, Zip

Dear Valued Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act

Jayco has determined that certain Model Year 2015 Jayco Eagle HT Fifth Wheels manufactured August 20, 2014 through October 27, 2014 with the Customer Value Package, fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 110, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less". Due to a data entry error, the affected fifth wheels, have incorrect cargo carrying capacity printed on the RV Trailer Cargo Carrying Capacity (CCC) and Tire labels. This error creates the possibility that the vehicle could be loaded with the amount of cargo as stated on the incorrect labels and result in the vehicle being overloaded, exceeding the Gross Vehicle Weight Rating. Overloading may lead to issue with drivability and premature tire wear and subsequent tire failure of the fifth wheel, increasing the risk of personal injury or property damage.

The remedy is replacement of the current CCC and Tire Labels with the corrected label. The corrected labels are included with this notification. You may replace the labels or you can take to your Jayco Dealer to perform this recall at no charge to you. If you choose to perform this call, please follow the included instructions. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 800-283-8267 for assistance.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-283-8267 for further instructions. If you choose to take your vehicle to a non-Jayco dealer, they must contact Jayco prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco recreational vehicle.

Sincerely,
Jayco

Instructions and Corrected CCC and Tire Labels are included with this notification.