

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 14V-690
Safety Advisory:
December 2, 2014

IMPORTANT SAFETY RECALL

«Owner_name»

«Street»

«City», «State» «Zip»

This notice applies to your vehicle: «VIN»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect which relates to motor vehicle safety exists in certain 2014 and 2015 Model Year Airstream vehicles. As a result, Airstream is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that certain Airstream recreational vehicles were built with power inlets with loose electrical connections. If the wires are loose, arcing may occur causing a rise in heat which may result in the melting of the power inlet or if hot enough, a fire.

***What we
will do***

Airstream has contacted your selling dealer and they are prepared to fix your vehicle. The remedy will be to inspect and replace, if necessary, the power inlet on your vehicle. This defect will be corrected at no expense to you, the owner. The repair should take approximately 30 minutes to complete.

***What we need
you to do***

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **Airstream Warranty/Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, or by phone at 937-596-6111.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Warranty/Service Department**.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream

Dave Schumann
Director of Service and Warranty Administration
cc: National Highway Traffic Safety Administration (NHTSA)

