



Navistar, Inc.
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navistar.com

MAILED

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Compliance Dept.



A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 14516

FEBRUARY 2015

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration and the Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain LoneStar® and ProStar® model trucks built 16 December 2008 thru 20 June 2014 with feature code 16UZL; No Idle Heating, Ventilation, and Air Conditioning (HVAC) module

REASON FOR THIS RECALL

The electrical harness supplying power to the No Idle HVAC system may not be of sufficient size for the electrical load of the circuit which can cause voltage drop and an increase in resistance and heating at the connectors.

RISK TO MOTOR VEHICLE SAFETY

An increase in resistance and heating at the connectors may cause a vehicle fire resulting in property damage or personal injury.

DEFECT REMEDY

The repair will involve replacing the 60 amp relay and electrical harness with a 150 amp relay and a more robust harness. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hour and 20 minutes to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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