

ElDorado National - Kansas



Important Safety Recall

NHTSA Recall No. 14V-687

October 27, 2014

Dear Customer,

This Notice is sent to you in accordance with the requirements of the United States National Traffic and Motor Safety Act.

ElDorado National – Kansas decided that a defect which relates to motor vehicle safety exists in certain MY2013 Aerotech Ford 240 (ATF240).

LiquidSpring LLC has issued an Important Safety Recall Campaign, NHTSA Recall No. 14E-034 that has identified a defect of the LiquidSpring Volume Mount Bracket. The affected suspension systems have a serial number range of 2,000,011 – 2,000,337. The suspension system serial number may be found on the serial number plate located on the driver side front frame hanger of the suspension.

The affected system component is the volume mount bracket. The bracket may develop a fracture that may result in the fluid volume becoming supported only by hose connection(s). Continued vehicle use in this fluid volume support condition (hose connection(s) only) may result in the fluid volume contacting the ground which could cause damage to the chassis and/or other vehicles, and possibly result in a crash.

What We Will Do

ElDorado National – Kansas in cooperation with LiquidSpring LLC provide owners of all affected suspension systems a rework for the potential defect at no charge for parts or labor. The estimate time to complete the repair is 3 hours.

What You Should Do

Contact LiquidSpring LLC to make arrangements to have fluid volume mount brackets replaced in vehicles with affected suspension systems that are in your possession.

If you have questions or concerns about this recall, please contact LiquidSpring LLC at 1-765-474-7816.

LiquidSpring recommends that you inspect the fluid mount brackets on your vehicle as soon as possible, and if a fracture is found, do not use the vehicle further until the brackets can be replaced.

Notifications

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Bernie Regnier
Product Support Manager

Enclosures:
Affected Bus Vehicles VIN/ENC Serial Number Identification