

EIDorado National - California

December 8, 2014

Appalcart
274 Winklers Creek Road
Boone, NC. 28607

Dear Customer:

Subject: Safety Recall Notice
NHTSA Recall No. #14V685

This Safety Recall Notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason for This Recall

EIDorado National California, Inc. (EIDorado) decided that a defect which relates to motor vehicle safety exists in certain Axxess, E-Z Rider, XHF, Escort RE-A and Transmark RE bus models for years 2008 thru 2009.

Other bus models and years manufactured by EIDorado are not included in this recall.

Vehicles subject to this recall campaign were manufactured with Williams Controls' Throttle Pedals. A Throttle Pedal was manufactured and sold by Williams Controls was installed in buses manufactured by EIDorado National (California), Inc or sold by EIDorado. EIDorado has determined that the part in question may have at least one return spring which could fail. The specific pedals affected are Williams PN 350826 and PN 351599. The affected serial numbers are attached to this correspondence.

Williams Controls found that some pedals sold to EdDorado could have improperly manufactured return springs which could prevent the throttle pedal from returning to idle when the driver's foot is taken off the pedal. If one spring breaks, the throttle will still return to idle. If the second spring breaks, the pedal will not return to idle, possibly leading to loss of vehicle control, increasing the change of a crash.

What We Will Do

EIDorado will replace the defective pedal in your buses at no cost to you. EIDorado will send you a replacement pedal for each pedal purchased through EIDorado or installed on an EIDorado vehicle that is identified on the attached serial number list. EIDorado will reimburse you for the time to replace the throttle pedal. If you have immediate questions or concerns please contact one of the following people as soon as possible by e-mail or phone:

Robert Mendoza – Service Manager - Rmendoza@eldorado-ca.com
Tony Wayne – President – Twayne@eldorado-ca.com
909-591-9557

EIDorado National - California

What You Should Do

Determine whether any of your vehicles listed above have the suspect throttle pedals installed. You should do so by verifying the serial number on the pedals with the numbers on the attached list. If a serial number appears on the list, replace the pedal with a pedal provided by EIDorado. If the serial number is illegible, please contact EIDorado service.

If you have a throttle pedal listed on the attached list in your service parts inventory that were obtained from EIDorado, please return to EIDorado for full credit. THESE CANNOT BE USED AS SERVICE REPLACEMENT PARTS.

If you are no longer in possession of the buses with the defective pedals please contact EIDorado National California, Inc. with the name and address of where the buses are now.

If you have questions concerning this recall or if you need any assistance such as locating a EIDorado authorized dealer or repair facility, please contact the EIDorado by mail at EIDorado National California 9670 Galena Street, Riverside, California 92509, or by email at Rmendoza@eldorado-ca.com, or by phone at 909-591-9557, or by FAX 909-591-5285.

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Eldorado fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our buss.

Sincerely,



Tony Wayne
President
EIDorado National California, Inc.

Lot	Serial Number
80215	080215-500217
80215	080215-500218
80215	080215-500219
80215	080215-500220
80215	080215-500221
80215	080215-500222
80215	080215-500223
80215	080215-500224
80215	080215-500225
80215	080215-500226
80215	080215-500227
80215	080215-500228
80215	080215-500229
80215	080215-500230
80215	080215-500231
80215	080215-500232
80215	080215-500233
80215	080215-500234
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80215	080215-500239
80215	080215-500240
80215	080215-500241
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80215	080215-500255
80215	080215-500256
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80215	080215-500260
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80215	080215-500263

80215 080215-500264
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80215 080215-500280
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80215 080215-500287

Lot	Serial Number
80203	080203-500151
80203	080203-500152
80203	080203-500153
80203	080203-500154
80203	080203-500155
80203	080203-500156
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80203	080203-500158
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80203 080203-500076
80203 080203-500077
80203 080203-500078
80203 080203-500079
80203 080203-500080
80201 080201-500424

SER#	TYPE	VIN#	SHIP-DT	BILL-TO/SHIP-TO	SHIP-TO	REGISTERED-END-USER	CONTACT/TEL
560508	EZRM-30	1N9MMACL38C084259	30-Jun-08	APPALCART 274 WINKLERS CREEK ROAD BOONE, NC 28607 USA	CAROLINA THOMAS 6327 BURNT POPLAR ROAD GREENSBORO, NC USA	APPALCART 274 WINKLERS CREEK ROAD BOONE, NC 28607	828-264-2280
560509	EZRM-35	1N9MMACL18C084258	27-Jun-08	APPALCART 274 WINKLERS CREEK ROAD BOONE, NC 28607 USA	CAROLINA THOMAS 6327 BURNT POPLAR ROAD GREENSBORO, NC USA		