



To:

RE: Recall of vehicles upfitted by Morgan Olson

Dear (Valued Customer)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Morgan Olson has decided that some 2014 Sprinter Model 2500 vans that Morgan Olson upfitted between 5/30/14 and 8/01/14 do not conform to Federal Motor Vehicle Safety Standard No. 201 Occupant Protection in Interior Impact.

The vehicles were upfitted with a 3-tray wall mounted document holder installed on the load area partition above the drivers head. During a crash, an unbelted occupant may strike the document holder resulting in an increased possibility of injury, particularly to the head or neck.

Morgan Olson will have the document holder relocated to the load side of the partition. This action will be performed by Morgan Olson warranty personnel, or by a local service provider with instructions and screws provided by Morgan Olson. The estimated time of repair is 0.2 hours per vehicle, and will be performed for you at no charge. If you have already performed this modification, please contact the Morgan Olson Warranty Dept. at 800-262-3437 to request reimbursement.

We regret any inconvenience that this action may cause you. If you are not able to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY; 1-800-424-9153) or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V-677.

Sincerely,

Phillip M. Ownbey
President and Chief Operating Officer

Morgan Olson
1801 S. Nottawa Street
Sturgis, MI 49091
Phone: 269-659-0200