



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, **9999999999999999**

**November 10, 2014**

### **Safety Recall J044: ENGINE FRONT ANCILLARY FIXINGS**

**Vehicle Affected:** Jaguar F-TYPE, XF, XJ

**Model Year:** 2015

**National Highway Traffic Safety Administration Recall Number: 14V-673**

#### **Dear Jaguar Owner:**

This notice is sent to you in accordance with the requirements of the Federal Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect which relates to motor vehicle safety exists in some 2015 model year Jaguar F-TYPE, XF and XJ vehicles.

Your vehicle is included in this Recall action.

#### **What is the concern?**

A potential issue has been identified on a limited number of 2015 model year F-TYPE (X152), XF (X250), and XJ (X351) vehicles with the assembly processes used in the installation of the Primary drive belt and associated front-of-engine components including the Power Steering pump and Generator fixings. Fixings relating to Primary drive belt idler and tensioners, as well as the air conditioning compressor mounting fixings, may become loose or detached and lead to the Primary drive belt slipping or falling off. The Power Steering pump pulley may detach or the Battery Positive Cable fixing to Generator may become loose due to the fixings not being correctly installed.

In the case of the Primary drive belt becoming loose or detached or the Power Steering pump pulley detaching, the vehicle will lose its power assisted steering. Unassisted steering will still be available. Primary drive belt or Power Steering pump loss may provide certain warnings to the driver, including a battery warning on the Instrument Cluster. Loss of power assisted steering can lead to difficulty in steering and this could increase the risk of a vehicle crash. If the battery positive cable fixing is loose, it is possible that arcing can occur which could lead to thermal overload, melting, and /or combustion of the cable insulation. In this condition, there is an increased risk of underhood fire.

#### **What will Jaguar and your Jaguar Retailer do?**

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will inspect the front ancillary fixings and ensure that all the fixings are torqued to the correct specification. Additionally, checks on the security of connectors will also be undertaken.

There will be no charge for this repair

#### **What should you do?**

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Recall Action J044 completed on your vehicle.

#### **How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately two (2) hours, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

**Attention Leasing Agencies:** Federal regulations require that you forward this recall notification to the lessee within TEN days.

**Moved or no longer own a Jaguar?**

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

**What should you do if you have further questions?**

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 800-4JAGUAR (800-452-4827).

You can also contact Jaguar by e-mail: Visit the web site <http://www.jaguarusa.com> and send an email from the 'Contact Jaguar' section.

**If you have the need to contact Jaguar by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, NJ 07430-2327

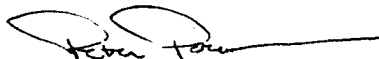
**If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:**

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue,  
SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,



Peter Pochapsky  
Customer Experience Manager