

Neely Coble Company
PO Box 1249
Decatur, AL 35602

IMPORTANT! SAFETY RECALL NOTICE

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



<Customer>
<Address>
<City>, <State> <Zip>

<Customer>
<Address>
<City>, <State> <Zip>

IMPORTANT SAFETY RECALL
This notice applies to you vehicle: <VIN>
For Isuzu Dual Steering Modification

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Neely Coble Company has decided that a defect which relates to motor vehicle safety exists in certain 2012 -2014 Isuzu NQR chassis with dual steering modification performed by us. Additional details are listed below.

Reason for Change: Possibility over time of a set screw backing out and allowing the LH steering column and steering wheel to separate resulting in loss of control and increasing the risk of a crash without prior warning.

Description of Change: We will replace and enhance certain hardware in the left hand steering column of the dual steering modification.

Time Schedule: This operation should be completed as soon as possible and can be performed at your local dealer, <Dealer Name>. This should take 1-2 hours to complete and is at no cost to you.

Contact Information: Please **do not wait** to contact <Dealer Name> to schedule an appointment.

If you have any questions regarding this campaign please contact
Chuck Pursley: (256)350-1630 or cpursley@neelycoble.com

This is a 1-2 hour inspection and operation that will eliminate the possibility of hardware in the left hand steering column from failing causing steering wheel to separate from the column.

Records of the VINS inspected and repaired should be forwarded to Neely Coble Company by the dealer or repair center within 1 business day of the truck being returned to the customer, along with a claim for labor. We sincerely regret any inconvenience that this requirement may cause you.

Statement to Owners: Should you have a complaint related to the ability of the dealer or manufacturer to remedy this defect at no cost to you, please submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, SE
Washington, DC 20590

Or call the toll free Vehicle Safety Hotline at (888)327-4236 (TTY800-424-9153), or go to
www.safercar.gov

If you are the lessor fo this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.