



## IMPORTANT SAFETY RECALL

P67 / NHTSA 14V-643

This notice applies to your vehicle (VIN:XXXXXXXXXXXXXXXXXX).

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in certain **2014 model year Dodge Durango and Jeep® Grand Cherokee vehicles.**

***The problem is...*** The Occupant Restraint Control (ORC) module in your vehicle may develop an internal fault. A coating on the ORC module printed circuit boards may have been improperly applied during the manufacturing process. If the coating was applied incorrectly, lead salts may form and cause a resistive short across the ORC module printed circuit board(s). Atmospheric humidity may increase the potential for this condition. This could cause the airbag warning lamp to illuminate and potentially disable the passive restraint system. This could cause an increased risk of injury during certain crash conditions.

***What your dealer will do...*** Chrysler intends to repair your vehicle free of charge (parts and labor). However, the parts required to provide a permanent remedy for this condition are currently not available. Chrysler is making every effort to obtain these parts as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

***What you must do to ensure your safety...*** Once you receive your follow-up notice in the mail, simply **contact your Chrysler, Jeep or Dodge dealer** right away to schedule a service appointment.

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at [www.dodge.com/ownersreg](http://www.dodge.com/ownersreg) or [www.jeep.com/ownersreg](http://www.jeep.com/ownersreg).

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations  
Chrysler Group LLC

*Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.*