



## **IMPORTANT SAFETY RECALL**

**P61 / NHTSA 14V-631**

This notice applies to your vehicle (VIN:xxxxxxxxxxxxxxxxxx).

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in certain **2011 through 2013 model year Jeep Wrangler vehicles equipped with power heated side view mirrors.**

***The problem is...*** The power side view mirrors on your vehicle may experience a loss of right and/or left heated power mirror function. Water may travel along the heated power mirror wiring harness and into the heated power mirror electrical connector(s). This can cause corrosion inside the heated mirror connector(s) and the formation of a resistive bridge between the power and ground electrical terminals. A resistive bridge between the power and ground electrical terminals in the heated power mirror connector(s) could cause an electrical fire without warning.

***What your dealer will do...*** Chrysler intends to repair your vehicle free of charge (parts and labor). However, the parts required to provide a permanent remedy for this condition are currently not available. Chrysler is making every effort to obtain these parts as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy parts are available.

In the meantime, if you feel uncomfortable with the current situation, Chrysler has released a **Service Bulletin (08-100-14)** instructing dealers how to disable the heated mirror function on your vehicle, **at no cost**, until parts become available. Removing the heated mirror fuse until parts become available will eliminate the risk of a door fire.

***What you must do to ensure your safety...*** Once you receive your follow-up notice in the mail, simply **contact your Chrysler, Jeep or Dodge dealer** right away to schedule a service appointment.

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at [www.jeep.com/ownersreg](http://www.jeep.com/ownersreg).

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations  
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.