1541 Reynolds Road Charlotte, MI 48813
SPARTANCHASSIS.COM
517.543.6400

November 25, 2014

IMPORTANT SAFETY RECALL 14V-630

This notice applies to the vehicle identification number below.

4S7CT2D93EC078284
Charlotte, City of
600 E Fourth St
Charlotte, NC 28202

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Spartan Motors Chassis, Inc. has decided a non-compliance to FMVSS 208 Occupant Crash Protection may exist in certain emergency response chassis cabs equipped with seats supplied by Seats, Inc. and a 17" in seat belt buckle.

Defect or Noncompliance:

The seat belt assembly installed on a 10-way power seat may not adjust to accommodate the 5th percentile adult female. A lack of adjustment may increase the risk of personal injury during a vehicle crash.

Corrective Action:

A shorter seat belt buckle will be supplied, and installed, at no charge.

Labor Time:

The labor time required to perform said repairs may take **1 hour**. Due to some service scheduling times, your service center may need your vehicle for a longer period.

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What You Should Do:

Call Spartan Chassis at 1.800.543.5008**.** Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: http://www.spartanchassis.com.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 1.800.543.5008**.**

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 1.800.543.5008. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov if you feel the manufacturer has failed or is unable to remedy the noncompliance without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.