



Eldorado National - California

10/7/14

IMPORTANT SAFETY RECALL

City Of Huntsville
PUBLIC TRANSIT
500 B. CHURCH ST.
HUNTSVILLE, AL 35801

This notice applies to your MST or Transmark Bus or Buses with a VIN number on the attached list.

Subject: Ricon Wheelchair Lift Recall NHTSA Recall Number: 14V607

Dear Bus Owner,

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor vehicle Safety Act.

Reason for This Recall

Eldorado National California, Inc. has decided that defect which relates to motor vehicle safety exists in Eldorado National California, Inc. buses. We have been notified by Ricon that they have issued a safety recall in regards to a variation of their S-Series wheelchair lifts that have been installed on medium heavy duty school bus/truck chassis including but not necessarily limited to Freightliner C2/M2, Navistar 3800 and Ford E-350 series cutaway chassis. This letter is to notify you that your vehicle(s) may be affected; VIN number(s) listed above.

The possibility of fatigue cracks in certain Ricon S-Series wheelchair lifts is the issue being addressed in this recall. The platforms included on the subject S-Series model wheelchair lifts can exhibit cracking of the platform side plate while in the stowed position, which if left unchecked, can propagate to the point where separation of the rear portion of the side plate occurs rendering the lift potentially inoperable and possibly unsafe for the operator.

In the event the aforementioned crack occurs on both sides of the platform and is allowed to propagate to the point of material separation on both sides it is possible for the lift platform to lean against the vehicle lift door(s) and fall out of the vehicle when the door(s) is(are) opened putting the lift operator at risk. The lift operator could be injured if the lift platform was to fall out of the bus onto the lift operator.

Warnings that may precede a partial or complete separation include: cracks visible in the platform, the lift sagging to one side and possibly the lift leaning against the door.



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What We Will Do

The remedy will be performed by Ricon a Wabtec Subsidiary. Ricon will provide field modification instruction and all material required to mitigate this recall at no charge.

What You Should Do

It will be the lift owners' responsibility to execute the mitigation: **to arrange for the remedy please contact:**

Ricon Customer Service 800-322-2884 or email admins14E041@wabtec.com

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact our warranty department.

Eldorado National California, Inc. contact information is as follows:

Robert Mendoza – Service Manager – Rmendoza@eldorado-ca.com
Tony Wayne – President – Twayne@eldorado-ca.com
Phone: 909-591-9557

Notifications

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If Eldorado National California, Inc. fails or is unable to arrange communication with Ricon, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 & (TTY 1-800-424-9153); or go to www.safercar.gov.

Sincerely,

