



MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

IMPORTANT SAFETY RECALL

2015 Center Square Road
Logan Township, NJ 08085
(856) 467-4500
(856) 467-4695 Fax

November 24, 2014

Bernardino's Bakery
105 Exchange St
Chicopee, MA 01013-1211

SAFETY RECALL NOTIFICATION – C1007010 – ATF Oil Cooler Hose NHTSA SAFETY RECALL – 14V-605

This notice applies to your vehicle: Vehicle Identification Number JI6AMG1A1CK001456

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect which relates to motor vehicle safety exists in 2012-2015 FEC52, FEC72, FEC92, and FGB72 trucks. On certain affected vehicles, the automatic transmission fluid oil cooler hose may have been manufactured at insufficient material strength. Normal operation in this condition may cause the hose to burst, resulting in an ATF leak. In the worst case, the transmission could become inoperative, causing a crash without warning.

IMPORTANT!

- ❖ **Please be advised that your 2012-2015 Model Year FEC52, FEC72, FEC92 or FGB72 truck referenced by VIN above is open for a safety recall related to the automatic transmission fluid oil cooler hose.**
- ❖ **MFTA urges that you schedule an appointment with an Authorized Dealer or Parts and Service Center to perform the recall, at no charge to you, as soon as possible.**
- ❖ **Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.**

The ATF oil cooler hose will be inspected. If the lot number on the hose falls within the affected range, the hose will be replaced with a hose of sufficient strength. The procedure will be completed at no cost to you when performed

Continued on the back.

Please detach, sign & return this prepaid business reply postcard if any owner/vehicle information requires updating.



OWNER/VEHICLE INFORMATION CHANGE

If this vehicle is no longer in your possession, or the address has changed, please make any necessary changes and indicate the "REASON FOR CHANGE" in the check boxes provided. If you make changes, please sign and date, detach, and return this prepaid business reply postcard.

VIN: JI6AMG1A1CK001456

Owner of Record:

Bernardino's Bakery
105 Exchange St
Chicopee, MA 01013-1211

Owner/Address Correction:

REASON FOR CHANGE

- | | | |
|---|---|--|
| <input type="checkbox"/> Truck Exported | <input type="checkbox"/> Truck Totalled | <input type="checkbox"/> Truck Scrapped/Out of Service |
| <input type="checkbox"/> Truck Stolen | <input type="checkbox"/> Truck Sold | <input type="checkbox"/> Owner Address Correction |

Signature: _____ Date: ____ / ____ / ____

IMPORTANT! Sign and date this reply, as permanent changes are not valid without your signature.

If you're searching for a Dealer or Parts and Service Center in your area, try the "Find a Dealer" link at:

www.mitfuso.com

by an Authorized Dealer or Parts and Service Center. The scheduled time for inspection and possible hose replacement is approximately 0.2 – 1.2 hours.

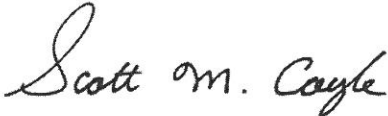
Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall prior to initial notification, please present the paid invoice to an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to MFTA on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at MFTA regret any inconvenience this situation may cause you. However, your safety and continued satisfaction with our product are most important to us.

If your MFTA Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact MFTA Customer Service toll-free at 877-711-0707 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,



Scott M. Coyle
Director, Service Operations



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 8 SWEDESBORO NJ

POSTAGE WILL BE PAID BY ADDRESSEE

MITSUBISHI FUSO TRUCK OF AM INC
2015 CENTER SQUARE RD
SWEDESBORO NJ 08085-9917

