

**RECREATIONAL VEHICLE**  
**SAFETY RECALL NOTICE**  
Safety Recall: 14V-603  
October 1, 2014

## IMPORTANT SAFETY RECALL

«Owner\_name»  
«Street»  
«City», «State» «Zip»

**This notice applies to your vehicle: «VIN»**

Dear «Owner\_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. CrossRoads RV (CrossRoads) has decided that a non-compliance which relates to motor vehicle safety exists in certain model 2015 Zinger Z-1 and Cruiser Travel trailers. As a result, CrossRoads is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

### *Reason for this recall*

It has been decided that certain Zinger Z-1 and Cruiser travel trailers were built with the incorrect Federal Identification, Tire Placard, and Cargo Carrying Capacity labels. The GVWR and Cargo Carrying Capacity (CCC) of your trailer was incorrectly printed on the labels. The incorrect and corrected information is as follows for the affected models:

- Cruiser Model #CF345BH15
  - GVWR is 14,002lbs. was printed as 16,002lbs.
  - CCC will be reduced by 2,000lbs.
- Zinger Z-1 Model #ZT301BH15
  - GVWR is 7,846lbs. was printed as 9,446lbs.
  - CCC will be reduced by 1,600lbs.
- Zinger Z-1 Model #ZT302KB15
  - GVWR is 7,796lbs. was printed as 9,396lbs.
  - CCC will be reduced by 1,600lbs.

### *What we will do*

CrossRoads has enclosed the corrected labels to remedy the situation.

### *What we need you to do*

At your earliest convenience, apply the new Federal Identification Label, the Tire Placard, and Cargo Carrying Capacity Label over top of the existing labels on your trailer. If you have questions concerning this recall or if you need any assistance, please contact the **CrossRoads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at 'service@crossroadsrv.com', or by phone at 855-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from CrossRoads by contacting the **CrossRoads Warranty/Service Department**.

If after contacting CrossRoads Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**CrossRoads RV**

Alicia Dunafin  
Warranty Manager  
cc: National Highway Traffic Safety Administration (NHTSA)

