

## SAFETY RECALL NOTICE

"This notice applies to your vehicle: please see attached VIN list".  
Glaval Number #14V599 Ricon Corporation, a Wabtec Company# 14E-041

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Glaval Bus a Division of Forest River, Inc. 914 County Road 1 North, Elkhart, Indiana 46516

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October 20, 2014

This notification is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**Federal regulations require that any vehicle lessor receiving this recall notice MUST forward a copy of this notice to the lessee within ten (10) days.**

**Dear Glaval Bus Customer,**

Glaval Bus, in conjunction with Ricon Corporations, A Wabtec Company has decided that a defect which relates to motor vehicle safety exists on Glaval units manufactured between the dates of January 1, 2006 and September 26, 2014 that are equipped with the Ricon S Series Public Use Platform Lift.

WHAT IS BEING RECALLED:

The Ricon "S" Series public use platform lift

WHY IS IT BEING RECALLED:

Though the root cause is not known, analysis of failed components indicates the aforementioned crack are the result of high load, low cycle fatigue occurring in the stowed position. Ricon believes the that the excitation frequency found in vehicles of the type referenced above combined with a variety of other factors including but not necessarily limited to a drifting hydraulic fluid level system, a poorly adjusted or non- functional stow lock, bent vertical arms and/or a low hydraulic fluid level precipitate the conditions under which the lift side plates may crack. This increases the risk of personal injury to the lift operator.

WHAT YOU NEED TO DO:

Please contact your local Ricon Customer Service (800)-322-2884 or email [admin12E038@wabtec.com](mailto:admin12E038@wabtec.com) and provide them with your lift serial number located on your recall card. They will then send you the part and the information to have the unit repaired. The repair is expected to take 1 hour to complete. Once the repair has been made please fill out the return portion of your recall and mail.

WHAT RICON WILL DO

**Federal regulations require that any vehicle lessor receiving this recall notice MUST forward a copy of this notice to the lessee within ten (10) days.**

Once contacted Ricon will ship the needed part(s) along with the instructions directly to you.

Vehicles in the United States

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590  
Or call the Toll Free Vehicle Safety Hotline:  
(888) 327-4236  
TTY: (800) 424-9153  
Or go to: <http://www.safercar.gov>

Bus Body Manufacture

Glaval Bus Division of Forest River Inc  
914 County Road 1 North  
Elkhart, IN 46514  
Glaval Customer Service 1-800-445-2825

Please note: If the recall has been completed prior to receiving this notice, you still need to fill out and return the recall notice card included with this mailing.

