



Victory Motorcycle Division  
Polaris Industries Inc.  
P.O. Box 47700  
Medina, MN 55340-9960

## IMPORTANT SAFETY RECALL

**This notice applies to your vehicle**

**VIN: XXXXXXXXXXXXXXXX**

**Recall Campaign: 14V-596**

**Subject: 2015 Victory Motorcycle**

**Shift Detent Spring Inspection and Repair as Necessary**

**PLEASE READ IMMEDIATELY**

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some engines for certain model year 2015 motorcycles. Our records indicate that you have purchased a potentially affected vehicle.

***The reason for this recall:***

Victory has determined that a potential gear shifting issue exists with a very small population of 2015 Victory Motorcycles. Some shift ratchet assemblies may have been manufactured with the detent arm return spring installed incorrectly. Shift ratchet assemblies with an incorrectly installed detent arm return spring may unexpectedly change gears or drop out of gear. This could cause the vehicle operator to lose control, increasing the risk of a vehicle crash.

***What Victory and your dealer will do:***

Victory will issue a *Safety Recall Bulletin* to all Victory dealers, with the appropriate instructions to inspect and if necessary repair the affected engines. Repairs must be made by an authorized Victory motorcycle dealer at no cost to you. The repair should take less than two hours to perform; however, it may take longer due to service scheduling requirements.

***What you should do:***

Contact your authorized Victory motorcycle dealer to schedule an appointment to have the bulletin inspection / repair performed.

***If you have questions or if you need more information:***

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding a Victory dealer, please visit the Victory Motorcycle web site at [www.victorymotorcycles.com](http://www.victorymotorcycles.com) or contact our Victory Consumer Service Department by calling 1-877-737-7172.

This notice was mailed to you according to our most current registration information. If you no longer own your Victory motorcycle, please contact your local Victory dealer to have the ownership information changed. The Victory Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding reimbursement please contact your Victory dealer or the Victory Consumer Service Department using the information above.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Victory motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

Victory Motorcycles