

IMPORTANT SAFETY RECALL

November 24, 2014

Mr. David Polson
Manager of Purchasing & Engineering
Ruan Transportation Corporation
3200 Ruan Center
666 Grand Avenue
Des Moines, IA 50309

RE: Notice of Safety Recall

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act., Polar Tank Trailer, LLC has decided that a defect which relates to motor vehicle safety exists in certain Polar Tank Trailer, LLC's Trailers that included CBX Series Suspensions for SAF-HOLLAND, Inc. This notice is to inform you that on September 23rd, Polar Tank Trailer, LLC notified NHTSA that it would institute a recall on our Polar Tank Trailer, LLC's trailers that included CBX Series Suspensions form SAF-HOLLAND, Inc. This recall will affect Polar Tank Trailer, LLC's trailers CBX Series Suspensions shipped to you between January 2, 2014 and January 14, 2014.

Description of Defect:

Five Polar Tank Trailer, LLC's trailers that included CBX Series Suspensions are defective, resulting from possible cracks at the interface between the bolt head and the body of the bolt. The presence of a crack could result in separation of the bolt head and failure of a pivot bolt on one side of the axle/suspension assembly, resulting in the trailer becoming misaligned behind the tractor, increasing the risk of a crash, which will be immediately apparent to the driver.

A detailed list of the Polar Tank Trailer, LLC's trailers that included CBX Series Suspensions affected by this recall that our records show were shipped to you between January 2, 2014 and January 14, 2014 is attached for your review.

It is not uncommon in vehicle recalls involving defective or noncomplying original equipment, particularly those involving specialty or commercial vehicle applications, for the vehicle manufacturer and the original equipment manufacturer to coordinate such that the original equipment manufacturer performs the repairs and reports the numbers of vehicles remedied to NHTSA in quarterly reports. No matter what arrangements are made, however, ultimate

responsibility for performance of the recall campaign remains with Polar Tank Trailer, LLC. The responsibility for notifying owners is not delegable and remains with the vehicle's manufacturer.

SAF-Holland, as the original equipment manufacturer, will oversee the recall and replacement of the defective pivot bolts. Please contact SAF-Holland to locate an authorized repair shop and to coordinate the replacement of the pivot bolts. They will provide the repair shops with parts, instructions and billing information to SAF-Holland. Contact SAF-Holland and refer to their recall #14E-024:

SAF-Holland's Service & Warranty Department
(800) 767-6967

Affected Units:

Polar Tank Trailer SN 43191, 43192, 43193, 43194, and 43195

Please be assured that Polar Tank Trailer's primary concern is to provide the highest quality products for the transportation industry resulting in the upmost safety for our customers and end users.

If after contacting us, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V594.

Sincerely,



Peter Weis
Chief Engineer
Polar Tank Trailer
320 746 2255

U.S. Postal Service™
CERTIFIED MAIL™ RECEIPT

(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com

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Sent To
Ryan Transportation Corp.
 Street, Apt. No. or PO Box No. 3200 Ryan Ctr. 666 Grand
 City, State, ZIP+4
Des Moines, IA 50309

PS Form 3800, August 2006

See Reverse for Instructions

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:
Mr. David Polson
Manager of Purchasing &
Engineering
Ryan Transportation Corp.
3200 Ryan Ctr.
666 Grand Avenue
Des Moines, IA 50309

2. Article Number
 (Transfer from service label) 7013 3020 0000 0605 6665

COMPLETE THIS SECTION ON DELIVERY

A. Signature Agent
X Tom Deal Addressee

B. Received by (Printed Name) Tom Deal

C. Date of Delivery 12/1/14

D. Is delivery address different from item 1? Yes
 If YES, enter delivery address below: No

3. Service Type
 Certified Mail Express Mail
 Registered Return Receipt for Merchandise
 Insured Mail C.O.D.

4. Restricted Delivery? (Extra Fee) Yes