



**Workhorse Custom Chassis**  
1675 E. Whitcomb Ave  
Madison Heights, MI 48071

A NAVISTAR COMPANY

## IMPORTANT SAFETY RECALL 61401-C

**NOVEMBER 2014**

Dear Workhorse Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration and the Motor Vehicle Safety Act.

Workhorse has decided that a defect which relates to motor vehicle safety exists in certain W62 model chassis built 21 June 2010 thru 02 October 2012 with a GM 6.0L gasoline engine.

### **REASON FOR THIS RECALL**

A weld on the passenger side exhaust down pipe may fatigue and separate.

### **RISK TO MOTOR VEHICLE SAFETY**

This could result in hot exhaust gases being released into the engine bay, which could increase the risk of a vehicle fire causing injury and/or damage to property.

### **DEFECT REMEDY**

The repair will involve installing support brackets and inspection of the passenger side exhaust pipe for cracks and replacement if necessary. Dealers will have parts and instructions to repair your vehicle beginning December 8, 2014. The repair will be performed free of charge and take approximately 1 hour to 1 hour and 45 minutes to complete.

### **ACTIONS YOU SHOULD TAKE**

**If you own this vehicle**, please schedule an appointment with any Workhorse dealer on or after December 8, 2014 to have your vehicle repaired. You can find your nearest dealer by calling 1-877-246-7731 or by using the dealer locator at <http://www.workhorse.com>.

**If you have already paid for repairs that corrected the defect**, you may be eligible for reimbursement of certain

repair expenses. Present your original repair paperwork and proof of payment to any Workhorse® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Workhorse has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-877-246-7731.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Workhorse requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Workhorse Custom Chassis, LLC**