



**NISSAN NORTH AMERICA, INC.**

National Headquarters  
Consumer Affairs Department  
P.O. Box 685003  
Franklin, TN 37068-5003

## IMPORTANT SAFETY RECALL

### OWNER NOTIFICATION

### NHTSA RECALL 14V-565

Dear Nissan Altima sedan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2013-2014 Model Year Altima sedan vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

#### Reason for Recall

On some of the affected vehicles, the secondary hood latch may not function properly due to mechanical binding. More specifically, the secondary hood latch may not engage when the hood is closed. Corrosion in certain geographic locations and dirt and debris buildup may worsen this condition. In certain circumstances, this may cause the hood to open while driving and partially obscure the driver's vision, increasing the risk of a crash.

#### What Nissan Will Do

Your Nissan dealer will inspect, clean, lubricate, and modify the bend angle on the secondary hood latch. This repair should take less than an hour to complete. If significant corrosion is identified during inspection, the latch assembly will be replaced. This repair will be offered at no charge for parts and labor. Your dealer may require your vehicle for a longer period of time based upon their work schedule.

#### What You Should Do

Contact your Nissan dealer as soon as possible in order to arrange an appointment to have your vehicle repaired. **In the interim, we recommend that you check to ensure the hood is fully closed and latched. Also, we ask that you be careful to pull the fuel door release lever when refueling, and not the hood release lever.** Please bring this notice with you when you keep your service appointment.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.