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October 29, 2014

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle #
NHTSA Recall Campaign # 14V561
SECOND NOTICE

Dear Valued Jayco RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect which relates to motor vehicle safety exists on certain 2015 Jay Flight 19RD (TP) travel trailers manufactured May 19, 2014 through May 21, 2014. The affected travel trailers were built with the roof ladder option at our Idaho production facility. There is a possibility that the roof ladder is installed on the incorrect side of the trailer (*Incorrect side* is the **Door Side/Curb Side of your travel trailer**). The incorrect side of the trailer does not have backers to properly secure the ladder to the trailer. This could allow the ladder screws to pull away from the unit when weight is applied and increase the risk of personal injury.

Please inspect your travel trailer right away and report the location of the roof ladder to Jayco by completing the enclosed Information Sheet and return using one of the methods noted below. Our records show the Information has not been returned from the Recall notice mailed September 26, 2014.

IF THE ROOF LADDER ON YOUR TRAILER IS LOCATED ON THE DOOR SIDE/CURB SIDE, PLEASE REFRAIN FROM CLIMBING ON THE LADDER UNTIL THE RECALL REPAIR IS COMPLETED.

The remedy for the affected vehicles is to first inspect your travel trailer and note placement of the roof ladder on the enclosed form and return it to Jayco. If the ladder is located on the Door Side / Curb Side, backers must be installed for support, by a Jayco Dealer. The repair will be done at no charge to you and should take approximately 1 hour to complete. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Jayco Customer Service at 800-283-8267 for assistance.

If your Jayco dealer is unable to perform the recall within a reasonable time frame, please contact Jayco Customer Service at 800-283-8267 for further instructions. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the appropriate section of the enclosed form and send to Jayco. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact Jayco customer Service at 800-283-8267. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco recreational vehicle.

Sincerely,
Jayco