



MADE SMART.  
URBAN JUNGLE SAFE.

## IMPORTANT SAFETY RECALL

NHTSA CAMPAIGN NUMBER : 14V-559

This Notice Applies to your VIN [REDACTED] &  
[REDACTED]

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### REASON FOR THIS RECALL

Lion Bus Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2013 and 2014 school buses. These vehicles have a possible defect on the ceiling panels. There is a possibility that the glue was not installed properly on the 2 ceiling joints. In event of a crash, the metal ceiling joint may split, increasing the risk of injury to passengers

### WHAT WE WILL DO

Rivets or fasteners that will be added at the 2 middle joints of the ceiling to make sure it has the strength required in case of an accident. This remedy will be free of charge and we allow 1.5 hour to mark, install the supplied rivets and clean the area of the 2 ceiling joints.

### WHAT YOU SHOULD DO

Lion Bus Inc. will send a marking rule and some rivets to be added to the ceiling joints and also some pictures showing exactly the joints to be corrected.



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If you ever need additional information please dial the toll free phone number on the list.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Camile Chartrand  
Chief Operating Officer  
Lion Bus Inc.