



HORTON EMERGENCY VEHICLES
3800 MCDOWELL ROAD
GROVE CITY, OH 43123
P: 614-539-8181 F: 614-539-8165

IMPORTANT SAFETY RECALL

10/22/14

This notice applies to your Horton Ambulance with a VIN number of 123456789xxxxxxx

Subject: LiquidSpring Suspension **NHTSA** Recall Number: 14E-034

Dear Horton Emergency Vehicle Ambulance Owner,

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor vehicle Safety Act.

Horton has decided that a defect which relates to motor vehicle safety exists in a component in certain LiquidSpring suspension systems installed on Ford E450, F450, F550, and GM G3500/4500 chassis, and only suspension systems for the above chassis are included in the safety recall.

We have been notified by one of our suppliers that they have issued a safety recall in regards to their Volume Mount Bracket. This letter is to notify you that your vehicle(s) may be affected; VIN number(s) listed above.

The affected system component is the fluid volume mount bracket. The bracket may develop a fracture that may result in the fluid volume becoming supported only by the hose connection(s). Continued vehicle use in this fluid volume support condition (hose connections(s) only) may result in the fluid volume contacting the ground which could cause damage to the chassis and/or other vehicles, and possibly result in a crash.

Attached please find a copy of LiquidSpring's owner letter, which provides technical details regarding the recall and the remedy. The remedy will be performed by LiquidSpring **to arrange for the remedy please contact:**

LiquidSpring 765-474-7816 x109 or email warranty@liquidsprings.com

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact our warranty department.

Horton contact information is as follows: Phone: 614-539-8181 Email: warranty@hortonamubulance.com

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.

If Horton Emergency Vehicles fails or is unable to arrange communication with LiquidSpring, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call toll-free Auto Safety Hotline at 1-888-327-4236 & (TTY 1-800-424-9153); or go to www.safercar.gov.

Sincerely,

John Slawson - President