

**Certain 2014 Model Year Tundra Double Cab and CrewMax
Curtain Shield Airbag**

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: [VIN]

URGENT SAFETY RECALL

This is an important Safety Recall.
The remedy will be performed at
NO CHARGE to you.

Dear Toyota Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2014 Tundra Double Cab and CrewMax vehicles

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the Condition?

Certain Tundra Double Cab and CrewMax vehicles are equipped with side Curtain-Shield-Airbags (CSA) which deploy from the roof rails in the event of certain types of collisions. Due to a possible mis-installation of the garnishes on the center roof pillars, the garnishes could interfere with a CSA and not allow it to achieve its intended inflation shape. This could increase the risk of injury to an occupant in the event of a crash.

What will Toyota do?

Any authorized Toyota dealer will inspect and, if necessary, replace the garnishes. The inspection and remedy procedure will be performed at **No Charge** to you.

What should you do?

This is an important Safety Recall

Please contact any authorized Toyota dealer to schedule an appointment to have the remedy performed as soon as possible.

Inspecting the garnishes will take approximately 45 minutes. If a garnish is found to be mis-installed and requires replacement, it will take approximately 90 minutes. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

- ***Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.***
- You can find additional information and locate a Toyota dealer in your area by going online and visiting www.toyota.com/recall.

- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am to 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,
TOYOTA MOTOR SALES, U.S.A., INC.