



Post Office Box 3008
Hayward, CA 94540-3008
510-785-1500

IMPORTANT SAFETY NOTICE

October 17, 2014

Gillig Campaign ID Number: 14V-547

Kanawha Valley RTA
Christopher Baldwin
P.O. Box 1188
Charleston, WV 25324

Attn: Christopher Baldwin

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gillig has decided that a defect which relates to motor vehicle safety exists in some Gillig Low Floor buses built between January 2, 2014 and March 6, 2014.

What The Issue Is:

Gillig determined that some buses were built with the Primary Air Tank Supply and the Secondary Air Tank Supply crossed. Under certain circumstances, this condition can increase the risk of a vehicle crash.

What We Are Asking You To Do:

- 1. Gillig will provide a list of specific VIN's to check.*
- 2. Gillig will provide a detailed procedure for checking the brake piping and testing that the repairs were appropriate.*
- 3. File a warranty claim for the labor.*
- 4. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall.*

For more information contact Gillig Service at 1-800-735-1500.

What Gillig Will Do For You:

- 1. We will contact each property built during this time period with specific VIN's to check. In some cases, we will dispatch Gillig employees to verify the piping.*

2. Gillig will reimburse you for the time to check, repair (if needed), and test the air brake system.

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, (1-800-735-1500) available from 6 AM until 3 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

GILLIG, LLC



Robert L. Birdwell
Executive Director, Quality & Service

RLB:rlb
Encl.

CC: Mr. Greg Vismara, V.P., Engineering, Gillig