



903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle VIN #
NHTSA Recall Campaign # 14V-509

Name
Address
City, State, Zip

Dear Valued Starcraft RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect which related to motor vehicle safety exists on certain Model Year 2015 16RB Launch travel trailers manufactured with the Extreme Package Option. Affected units were manufactured April 16, 2014 through April 21, 2014.

Starcraft has determined that the certain recreational vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds). The cold tire inflation pressure should be 50 psi but instead 80 psi is printed on the Federal Id and Tire labels. All other information on the Federal ID Label is stated correctly.

The remedy is replacement of the current Federal Id Label and Tire Label with the correct label showing the tire psi as 50. The corrected labels are included with this notification. You may replace the labels or you can take to your Starcraft Dealer to perform this recall at no charge to you. If you choose to perform this call, please follow the included instructions and return the enclosed document to Starcraft to confirm the repair has been completed. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for further instructions. **If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction.** Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,
Starcraft

Instructions, Corrected Labels, Owner Reply Form, postage paid return envelope are included with this notification.