



Sequence # C1 VG



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IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle.

MODEL YEAR/ MODEL
Ù\$ ÒÓÚÓ

MM/DD/YY

Dear Suzuki Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 2010-2012 and certain 2013 Suzuki Kizashi vehicles. Symptoms you could experience with your vehicle related to this Safety Recall Campaign are:

- Liquid fuel leak near or around the fuel tank area.
- Fuel smell with or without a liquid fuel leak present.

The cause of this condition results from a spider that enters the evaporative emissions canister air vent line and weaves a web, causing a restriction in the vent line. If this occurs, air flow through the evaporative emissions system may be impacted in that excessive negative pressure is created in the fuel tank. This can cause deformation of the fuel tank, which can lead to fuel tank cracks. If the fuel tank becomes cracked, fuel leakage and venting of fuel vapors can occur, increasing the risk of a fire.

Your authorized Suzuki Service Provider will replace the evaporative emissions canister air vent line on affected vehicles with a vent line that has a filter on the exposed end. If the evaporative emissions canister

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IMPORTANT: If you have sold or traded your Suzuki vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.

Federal law requires that any vehicle lessor receiving this campaign notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

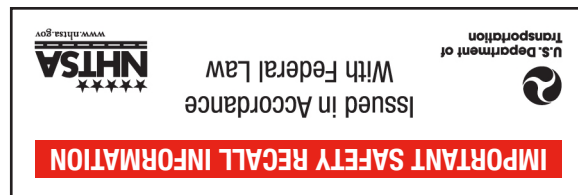
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We're looking to the future by recycling today.

SAFETY RECALL NOTICE



3*****AUTO**SCH 5-DIGIT 19008
CUSTOMER ADDRESS HERE



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VG

SUZUKI
SUZUKI MOTOR OF AMERICA, INC.
P.O. Box 1100
Brea, California 92822-1100



NAME OR ADDRESS CORRECTION

If you own the vehicle shown in the box below, and the name and address is incorrect, please enter your correct name and address here.

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP _____

If you do not own the vehicle shown in the box above, please fill in the following information as applicable.

- | | | |
|-------------------------------------------------------------|-------------------------------------------|--------------------------------------------------------|
| <input type="checkbox"/> Never owned this vehicle | <input type="checkbox"/> Vehicle stolen | <input type="checkbox"/> Vehicle scrapped / Total loss |
| <input type="checkbox"/> Vehicle sold / transferred/ traded | <input type="checkbox"/> Vehicle exported | <input type="checkbox"/> Other |

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space above.

Change Of Ownership/Address

VG

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CUSTOMER ADDRESS HERE

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Permit No. 175

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vent line is found to be obstructed, the fuel tank will also be replaced. This repair will be performed at no cost to you for parts and labor. Recall replacement parts will be available beginning August 6, 2014 to correct this condition and your authorized Suzuki Service Provider has been instructed on this repair procedure. **Please contact your authorized Suzuki Service Provider to schedule an appointment to have your evaporative canister air vent line replaced. Please call as soon as you receive this important Safety Recall Notification Letter and mention Recall Identification Code "VG".** The repair will take at least an hour and can take more than three hours depending on the parts being replaced and model of your vehicle. Please be aware, if your Suzuki Service Provider has a large number of vehicles waiting for repairs, some additional time may be needed for required repairs. Vehicles are eligible for repair under this Safety Recall regardless of vehicle age or mileage.

If you no longer own this vehicle, please complete the attached postage-paid Safety Recall Notice Reply Card and return it to us.

If your Suzuki Service Provider does not make the correction without charge and within a reasonable period of time, we recommend that you contact the Suzuki Customer Relations Department at (800) 934-0934. If, after contacting our Customer Relations Department, you are still not satisfied that we have done our best to remedy this situation without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, DC 20590, or call the toll-free vehicle Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle Lessor receiving this recall notice must forward a copy of this notice to the Lessee within 10 days.

If your vehicle is identified in this recall and you have paid for a repair involving the defect condition, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers the following

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affected vehicles: all 2010-2012 Suzuki Kizashi vehicles and certain 2013 Suzuki Kizashi vehicles produced before July 6, 2012. Please note the following limitations on reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki Service Provider or the Suzuki Motor of America, Inc. Automotive Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-800-934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

We sincerely regret any inconvenience that this recall may cause, but we are certain you understand our interest in maintaining your safety, your passengers' safety, and your continued satisfaction with your Suzuki vehicle.

Sincerely,

SUZUKI MOTOR OF AMERICA, INC.

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To mail card, tear at both perforations & remove this piece.

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 107 BREA CA

POSTAGE WILL BE PAID BY ADDRESSEE



AUTOMOTIVE DIVISION / WARRANTY
SUZUKI MOTOR OF AMERICA, INC.
PO BOX 1100
BREA, CA 92822-9988

