

February 6, 2015

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

IMPORTANT SAFETY RECALL

NHTSA Recall Campaign #: 14V-449

This notice applies to your vehicle: [REDACTED]

Dear Forest River Recreational Vehicle Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Forest River Inc. has decided that a defect which relates to vehicle safety in the vehicle with the VIN number indicated above.

SAFETY DEFECT

There is a possibility that the Frigidaire Convection Microwave models CFMV152CLB or CFMV154CLS manufactured between January 27, 2013 and April 10, 2013 in the serial number range KG303607951 through KG31600670 may self-start and begin heating unattended. It is possible that items stored in the cavity of the microwave that are not a part of the microwave, may begin heating , increasing the risk of fire.

REPAIRS

PLEASE UNPLUG YOUR MICROWAVE OR TURN OFF THE MICROWAVE BREAKER.

Open the door of the microwave and inspect the label on the inner frame to verify the model number and if your microwave falls into the serial number range. See illustration on page two of the label. If your model number matches and it falls within the serial number range then contact your dealer for an appointment to have your Frigidaire microwaved repaired. If your microwave does not have the above model numbers or does not fall within the serial number range, then you need not do anything and you may continue to use your microwave convection oven. If you do have a microwave that meets the above criteria then at no charge to you, the dealer will make arrangements for a Frigidaire repair center to perform the necessary repairs. The required repair procedure will require the replacement of the membrane/keypad and is expected to take approximately 2 hours to repair.

REFUNDS

If you have paid to have this service performed prior to receiving this notice you can receive a full refund. Please mail your paid original invoice or receipt to attention Forest River Warranty Forest River, Inc. P.O. Box 3030 Elkhart, Indiana 46515-3030.

CHANGED ADDRESS OR SOLD THE VEHICLE?

Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within 10 days.

If your dealer does not make the required repair promptly and without charge, you may contact Forest River Customer Service at 574-206-7600. You also may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Forest River, Inc. is concerned about the safety of our vehicle owners and we regret any inconvenience this situation may have caused you.
Thank you for your understanding.

Sincerely,

Forest River Inc.
Warranty and Service

