

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, <<enter vin number>>

Date of letter

«Customer_Name»

«Street_Address»

«City», «ST» «ZIP»

RE: Notice of Safety Recall

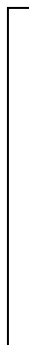
This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Truck Equipment Service Company has decided that a defect which relates to motor vehicle safety exists in certain 'Cornhusker' grain trailers with CBX Series Suspensions front SAF-HOLLAND, Inc.

Description of Defect:

(33) 'Cornhusker' trailers that included CBX Series Suspensions are defective, resulting from possible cracks at the interface between the bolt head and the body of the bolt. The presence of a crack could result in separation of the bolt head and failure of a pivot bolt on one side of the axle/suspension assembly, resulting in the trailer becoming misaligned behind the tractor which will be immediately apparent to the driver, increasing the risk of a crash.

A detailed list of the 'Cornhusker' trailers that included CBX Series Suspensions affected by this recall that our records show were shipped to you between 10/01/2013 and 12/31/2013 is attached for your review.

It is not uncommon in vehicle recalls involving defective or noncomplying original equipment, particularly those involving specialty or commercial vehicle applications, for the vehicle manufacturer and the original equipment manufacturer to coordinate such that the original equipment manufacturer performs the repairs and reports the numbers of vehicles remedied to NHTSA in quarterly reports. No matter what arrangements are made, however, ultimate responsibility for performance of the recall campaign remains with the Truck Equipment Service Company. The responsibility for notifying owners is not delegable and remains with the vehicle's manufacturer.



SAF-Holland, as the original equipment manufacturer, will oversee the recall and replacement of the defective pivot bolts. Please contact SAF-Holland to locate a authorized repair shop and to coordinate the replacement of the pivot bolts. They will provide the repair shops with parts, instructions and billing information to SAF-Holland. Contact SAF-Holland and refer to their recall #14E-024:

SAF-Holland's Service & Warranty Department
(800) 767-6967

Please be assured that Truck Equipment Service Company's primary concern is to provide the highest quality products for the transportation industry resulting in the utmost safety for our customers and end users. If you have questions concerning this recall please contact Truck Equipment Service customer service at 1-800-869-0363.

If after contacting us, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14E024.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.