



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Campaign Number: 14V-433

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, XXXXXXXXXXXXXXXXXXXX

Dear Hyundai Sonata Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2011 Hyundai Sonata vehicles produced beginning on December 11, 2009 through September 1, 2010. Our records indicate that your vehicle falls within this production date range.

What is the problem?

- An investigation by Hyundai has determined the two brake lines connecting the brake system's master cylinder to the Hydraulic Electronic Control Unit (HECU) may develop a leak over time due to an insufficient seal between the inner brake hose and metal brake line fitting. Two symptoms can result from this condition:
 1. As the brake fluid leaks, there may be a gradual depletion of fluid in the brake fluid reservoir over time resulting in a brake fluid leak. If the leak continues unnoticed, the brake warning lamp in the instrument cluster will illuminate.
 2. A fluid leak between the hose's inner and outer layers may restrict brake fluid flow between the master cylinder and the brake caliper(s). This may be accompanied by illumination of the Electronic Stability Control warning lamp in the instrument cluster.

Either of these conditions can affect the operation of the vehicle's braking system, increasing the risk of a crash.

What will Hyundai do?

- Your Hyundai dealer will replace the brake hoses with a revised service part. This procedure will be performed at no charge to you. The actual time required to perform the procedure should be less than 1 hour, however your vehicle may be needed longer depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign122

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on "Schedule Service" for your preferred dealer.
- Schedule an appointment with your preferred dealer to have the work performed. There are three options to make an appointment to have this campaign completed on your vehicle:
 1. If you have a MyHyundai account, please log into your account, select the "Service" tab, and schedule service for your vehicle.
 - a. Click on the arrow next to "Choose individual services and repairs"
 - b. Under the "Recommended" tab, you will see the open manufacturer campaign displayed and pre-selected for your service appointment.
 - c. Select "Next" and "Book It" in order to complete your service appointment.
 2. If you do not have a MyHyundai account, please visit hyundaiusa.com, click on "Find a Dealer" and input your zip code. When your preferred dealer appears, click on "Schedule Service".
 - a. If you are a returning customer you can use the "Find Me" option as follows:
 - i. Input your phone number and click "Find Me". Once your vehicle is displayed, click "Yes."
 - ii. Click on the arrow next to "Choose individual services and repairs."
 - iii. Under the "Recommended" tab, you will see the open manufacturer campaign displayed and pre-selected for your service appointment.
 - iv. Select "Next" and "Book It" in order to complete your service appointment.
 - b. If you are new to the dealership you can use the "I'm New Here" option as follows:
 - i. Complete the information under "new customer"- Model / Year / Trim / Driving Conditions (if applicable).
 - ii. Select "Next" in order to view service selections and select the arrow next to "Choose individual services and repairs."
 - iii. Select "Campaign" under the "Repairs" tab.
 - iv. In the "Campaign Repair Service" input "CAMP122" and click on "Add to Cart."
 - v. Follow the additional instructions to complete scheduling your service appointment.

If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Care Center at 1-855-671-3059. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- Hyundai has a program for reimbursing owners of Model Year 2011 Hyundai Sonata vehicles produced beginning on December 11, 2009 through September 1, 2010 who paid to have the recall condition remedied after July 17, 2013 and prior to receiving this recall notification letter. To obtain information about reimbursement from Hyundai, please call the Hyundai Customer Connect Center at 1-855-671-3059. Ask about reimbursement information for campaign 122.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

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