



**Tiffin Motorhomes, Inc.  
105 2<sup>nd</sup> Street NW  
Red Bay, AL 35582  
256-356-8661**

**VILLA NHTSA RECALL # 14E-009  
TIFFIN NHTSA RECALL # 14V-430  
2013 ALLEGRO BUSES WITH DRIVER & PASSENGER SEATS  
MANUFACTURED BY VILLA INTERNATIONAL**

August 25, 2014

Dear Tiffin Motorhome Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Tiffin Motorhomes has decided that a defect, which relates to motor vehicle safety, exists on the following model of motorhomes: 2013 Allegro Buses that have Villa International ABTS driver and passenger seats installed that were manufactured by Villa International and delivered to Tiffin Motorhomes between October 1, 2012 and February 28, 2013.

The defect involves the seat belt system on Villa International ABTS driver and passenger seating where the seat belt system is contained within and attached only to the seat assembly. On certain seats the belt ends attached to the seat frame may be improperly installed. The affected seats could compromise the seat belt over a period of time resulting in seat belt failure in the event of a crash. The remedy is to inspect for the incorrect seat belt installation among the vehicles determined to be affected. The repair of the vehicle seats found to have the seat belt attached incorrectly will be to reassemble the seat belt correctly with new proper attachment hardware. The estimated time needed to inspect and correct the seat belt system per vehicle will take less than one half hour. This defect will be corrected by Villa International with at no expense to you, the owner.

Please contact your Tiffin Motorhome dealer **OR** a reputable service center of your choosing to have the repair completed. We have enclosed a "Customer Notification and Dealer Claim Form", some drawings and basic instructions to be presented to your service center or dealer to have the inspection and/or repair made. The inspection of the seats is necessary first in order to identify if a repair is required.



Please note that you may be entitled to reimbursement for pre-notification remedies if proper documentation can be produced. Please contact Villa International at 1-888-707-7272 to request reimbursement for any repairs performed on Villa seating and seat belt system on the affected vehicle prior to this notification.

If you do not own the vehicle that corresponds to the identification number which appears on the Recall Notification, please return the notification to the Tiffin Warranty Department with any information you can furnish that will assist us in locating the present owner. You may also call us at 256-356-8661 xt 2176 or email [jeannie.madden@tiffinmotorhomes.com](mailto:jeannie.madden@tiffinmotorhomes.com).

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Tiffin Warranty Department, at 1-256-356-8661 or Villa International at 1-574-389-8383. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington DC 20590, or phone 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our recreation vehicles.

Sincerely,

Tiffin Motorhomes Warranty Department

Enclosures