

**Certain 2013 – 2014 Model Year Tundra
Equipped with a Specific Combination of Non-Toyota 20-Inch Wheels and Lug Nuts**

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: [VIN]

**MR. SAMPLE A. SAMPLE
12345 SAMPLE STREET
ANYPLACE, USA 77551-1212**

Dear Tundra Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Gulf States Toyota, Inc. (GST) has decided that a defect which relates to motor vehicle safety exists in certain model year 2013 and 2014 Tundra vehicles equipped with a specific combination of 20-inch non-Toyota alloy wheels and chrome-plated lug nuts.

You received this notice because our records, which are based primarily on state registration and title data, indicated that you are the current owner.

What is the Condition?

GST has determined that on certain Model Year 2013 and 2014 Tundra vehicles equipped with a specific combination of non-Toyota 20-inch alloy wheels and chrome-plated lug nuts installed by GST, the compression of the coating applied to the lug nuts used to secure the wheel could lessen the clamping force of the wheel over time. This could result in the lug nut loosening. Should that occur, you may feel steering vibration or hear a clunking noise from the wheel area. Over time, the lug nut could detach or fatigue, or the stud could fracture, increasing the risk of a crash.

What will GST do?

GST will provide you with, at no cost, (20) new replacement lug nuts which will be installed by your local Toyota dealer. Your local Toyota dealer will also visually inspect the wheels for any unusual wear in the lug nut seat area, and will replace the wheels as may be appropriate at no cost.

What should you do?

If you are in Texas, Louisiana, Oklahoma, Arkansas or Mississippi, contact any authorized Toyota dealer to schedule an appointment to have the remedy performed. If you are outside these five states, please contact the GST Customer Assistance Center toll free at 1-800-444-1074. GST will ship the new parts to your preferred local Toyota dealer and the dealer will call you to schedule an appointment for installation. Please note that an appointment will be necessary to confirm part availability. The time to perform this service is approximately 30 minutes; however, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any question and set up an appointment to perform the repair.

If you require further assistance you may contact the GST Customer Assistance Center at 1-800-444-1074.

If you believe the dealer or GST has failed or is unable to remedy the defect within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent you this notice in the interest of your continued satisfaction with our products and sincerely regret any inconvenience this Safety Recall may cause you.

Thank you for driving a Toyota.

Sincerely,

Gulf States Toyota, Inc.