



NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department
P.O. Box 685003
Franklin, TN 37068-5003

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION

NHTSA Recall 14V-419

Dear Nissan NV Passenger Van Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in certain 2014 model year Nissan NV Passenger Van vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the cover of this notice.

Reason for Recall

On certain NV Passenger Van vehicles, the seat belt retractor bolts on the second, third and fourth row removable seats may not have been torqued to the proper specification. As a result of this condition, the seat belt anchor may not be secured as designed, which may increase the risk of an injury in the event of a crash.

What Nissan Will Do

Your Nissan dealer will inspect the seat belt retractor bolts and tighten them to the proper torque specification. This service, free for parts and labor, should take less than an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **Please refrain from allowing passengers to sit in the second, third and fourth row seats until your vehicle is remedied.**

Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 877-NIS-NCV1 (647-6281).

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.