



Ford Motor Company
Ford Customer Service Division
P. O. Box 1904
Dearborn, Michigan 48121

July 2014

Compliance Recall Notice 14C06 / NHTSA Recall 14V-406

Mr. John Sample
123 Main Street
Anywhere, Puerto Rico 12345

This notice applies to your vehicle, 12345678901234567.

This notice is sent to you in accordance with the requirements of U.S. National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that your vehicle, with the Vehicle Identification Number shown above, fails to conform to the requirements specified in Federal Motor Vehicle Safety Standard (FMVSS) 135 S5.4.3 - Light Vehicle Brake Systems.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue? On your vehicle, incorrect brake fluid reservoir cap graphics were used for vehicles sold in Puerto Rico, which do not conform to the requirements specified by U.S. Federal Motor Vehicle Safety Standard (FMVSS) 135 S5.4.3.

What will Ford and your dealer do? Ford Motor Company has authorized your dealer to replace the brake fluid reservoir cap, free of charge (parts and labor).

What should you do? Please contact your dealer without delay and request a service date for Recall 14C06. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

Ford Motor Company wants you to have this recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Ford Motor Company can deny coverage for any vehicle damage that may result from the failure to have this recall performed on a timely basis. Therefore, please have this recall performed as soon as possible.

Please note: U.S. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

Our records are based primarily on registration and title data, which indicate that you are the current owner.

Can we assist you further?

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

If you wish to contact us through the Internet, our address is:

<http://www.ford.com/about-ford/company-information/ford-international-websites>

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.safercar.gov Reference NHTSA Safety Recall 14V-406.

Thank you for your attention to this important matter.

Ford Motor Company