



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

This notice applies to your vehicle, _____.

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Date: August, 2014

Dear Mitsubishi Owner,

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2007-2013 Outlander vehicles. The power steering pressure hose assembly may have been installed with insufficient clearance to the automatic transaxle, possibly causing the power steering hose assembly to rust from abrasive contact between the two components.

A pin hole could develop on the power steering hose assembly and allow for power steering fluid leakage, which can result in the loss of power steering assist and increase the risk of crash.

What you should do: Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the power steering hose assembly and return tube replaced. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this inspection/replacement to your vehicle, free of charge.)

What your dealer will do: The dealership will replace the power steering pressure hose assembly and return tube.

How long will it take? The time needed for this repair is approximately **2.0** hrs. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the power steering pressure hose assembly and had it replaced as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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