



## **IMPORTANT SAFETY RECALL**

**2003-2004 Mazda6 and 2004 RX-8  
Front Passenger Air Bag - Safety Recall 7714F  
NHTSA Campaign No. 14V-362**

August 2014

VIN \_\_\_\_\_

### **2003-2004 Mazda6 and 2004 RX-8 – Front Passenger Air Bag Safety Recall 7714F**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2003-2004 Mazda6 vehicles produced from May 29, 2002 through March 4, 2004, and 2004 RX-8 vehicles produced from June 25, 2003 through June 30, 2003.

**If you are a recipient of this notice, your vehicle is included in this recall.**

#### **What is the problem?**

On certain 2003-2004 Mazda6 and 2004 RX-8 vehicles, the inflator propellant material for the front passenger air bag may have been improperly processed, which may cause increased combustion during air bag deployment. This could create excessive internal pressure within the inflator, and the body of the air bag module could rupture and injure the vehicle occupant(s).

#### **What will Mazda do?**

Your Mazda dealer will replace the front passenger air bag inflator, free of charge. This repair will be available at Mazda dealerships after September 15, 2014.

#### **How long will it take?**

The actual repair will take approximately half an hour to complete; however, it may take longer depending on the service workload at your Mazda dealership.

**What should you do?**

This repair will be available at Mazda dealerships after September 15, 2014. After that date, please contact any authorized Mazda dealer for an appointment to have this repair completed and provide your Vehicle Identification Number (VIN). This will allow your dealer to reserve the necessary air bag inflator for your vehicle. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at [www.MazdaUSA.com](http://www.MazdaUSA.com).

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We actively work to improve our products and search for solutions to improve your ownership experience. We sincerely apologize for any inconvenience this recall may cause you.

Sincerely,

**Mazda North American Operations**