



R14XF

IMPORTANT SAFETY RECALL NOTICE

NHTSA RECALL NO. 14V-313 SCHOOL BUS
NHTSA RECALL NO. 14V-314 NON-SCHOOL BUS

July 15, 2014

Dear Blue Bird Owner:

This important safety recall notice applies to your buses identified by both Blue Bird body number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Blue Bird Body Company has decided that a defect which relates to motor vehicle safety exists in certain 2008 through 2013 model year Blue Bird All American rear engine model school and non-school buses manufactured from April 03, 2007 through December 15, 2012 and equipped with optional Cummins ISC and ISL-G CNG engines.

On the subject buses, the original engine thermostat, under certain conditions at high engine RPM, may cause a high pressure pulsation in the coolant flow. This pulsation could over time weaken the inner lining of the heater supply hose in the passenger compartment resulting in the potential for the hose to fail and allow hot coolant to enter the passenger compartment. Personal injury could occur should passengers come in contact with the hot engine coolant. Blue Bird is conducting a recall to correct this defect.

To remedy this defect, the engine thermostat will be changed to a new "barrel-type" thermostat which does not have the tendency to create a pulsation at high engine RPM. In addition, all coolant supply hoses within the passenger compartment will be replaced and protective covers placed over the joint connections at each underseat heater.

Your Blue Bird bus(es) affected by this recall are identified by both body serial number(s) and vehicle identification number (VIN) on the enclosed yellow and pink reply sheets. If you no longer own the subject bus(es), please complete the appropriate section of the yellow reply sheet and return to Blue Bird in the enclosed pink postage prepaid envelope.

You may contact your Blue Bird dealer to arrange to have this recall performed. Or, if you prefer, you may perform this recall yourself or have a qualified repair facility convenient to you perform this recall. A qualified technician should perform this recall.

BLUE BIRD BODY COMPANY

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021



Blue Bird Body Company
Page 2

R14XF

To receive replacement parts for Recall R14XF sign and return the enclosed yellow reply sheet to Blue Bird in the pink, self-addressed, postage prepaid envelope. Be sure to provide a valid shipping address as UPS does not deliver to P.O. Boxes. You should retain a copy of the reply sheet for your records.

Labor time to perform recall R14XF is 4.2 hours.

Reimbursement for labor may be obtained by completing the pink "Labor Reimbursement" sheet provided and returning it to Blue Bird in the enclosed pink postage prepaid envelope. Labor Reimbursement sheets may also be faxed to 478-822-2467.

If the modifications directed by this notification were performed on your bus prior to the receipt of this recall notification, complete and sign the recall reply sheet and attach a copy of the work order/invoice. Mail the documents in the **pink** self-addressed postage paid envelope included with the recall notification to Blue Bird for warranty consideration. Reimbursements will be made in accordance with the requirements of the National Highway Transportation Safety Act, Title 49 Code of Federal Regulations, Parts 573 and 577.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If Blue Bird Body Company should fail to or is unable to remedy this condition without charge to you, you may contact:

**ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, D.C. 20590**

Or, you may call The National Highway Traffic Safety Administration toll free at:

1-888-327-4236 TTY 1-800-424-9153 Or, go to: [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV)

Questions regarding this recall campaign should be directed to me at (478) 822-2242.

Sincerely,

Bill Coleman
Corporate Recall Administrator
Blue Bird Body Company