



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, XXXXXXXXXXXXXXXXXXXX

Dear Elantra Touring Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain 2010-2012 model year Hyundai Elantra Touring vehicles that were produced during the period beginning on December 15, 2009 through May 7, 2012.

What is the problem?

- An investigation by Hyundai has determined that during the deployment of a side curtain airbag, a support bracket attached to the headliner can become displaced. This condition may pose a risk of injury to the vehicle occupant if contact is made between the occupant and the headliner support bracket during a side impact collision.

What will Hyundai do?

- The Hyundai dealer will repair the headliner in your vehicle. This procedure will be performed at no charge to you.
- The actual time required to perform the procedure will take approximately 1 hour, however your vehicle may be needed longer depending on the dealer's schedule; therefore, we recommend scheduling a service appointment to minimize inconvenience.

What should you do?

- For more information regarding this Recall Campaign, including a link to make a service appointment, please visit:

www.HyundaiUSA.com/Campaign117

- Input your 17 digit Vehicle Identification Number to verify that your vehicle qualifies for this Recall Campaign. Input your zip code and a list of the five closest dealers will appear. Click on "Schedule Service" for your preferred dealer.
- Schedule an appointment with your preferred dealer to have the work performed. There are three options to make an appointment to have this campaign completed on your vehicle:
 1. If you have a MyHyundai account, please log into your account, select the "Service" tab, and schedule service for your vehicle.

- a. Click on the arrow next to "Choose individual services and repairs"
 - b. Under the "Recommended" tab, you will see the open manufacturer campaign displayed and pre-selected for your service appointment.
 - c. Select "Next" and "Book It" in order to complete your service appointment.
2. If you do not have a MyHyundai account, please visit hyundaiusa.com, click on "Find a Dealer" and input your zip code. When your preferred dealer appears, click on "Schedule Service".
- a. If you are a returning customer you can use the "Find Me" option as follows:
 - i. Input your phone number and click "Find Me". Once your vehicle is displayed, click "Yes."
 - ii. Click on the arrow next to "Choose individual services and repairs."
 - iii. Under the "Recommended" tab, you will see the open manufacturer campaign displayed and pre-selected for your service appointment.
 - iv. Select "Next" and "Book It" in order to complete your service appointment.
 - b. If you are new to the dealership you can use the "I'm New Here" option as follows:
 - i. Complete the information under "new customer"- Model / Year / Trim / Driving Conditions (if applicable).
 - ii. Select "Next" in order to view service selections and select the arrow next to "Choose individual services and repairs."
 - iii. Select "Campaign" under the "Repairs" tab.
 - iv. In the "Campaign Repair Service" input "CAMP117" and click on "Add to Cart."
 - v. Follow the additional instructions to complete scheduling your service appointment.

If your preferred dealer does not have a link to schedule service online or you are unable to make an appointment online, call your Hyundai dealer to schedule an appointment.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Connect Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We urge your prompt attention to this important safety matter.

Hyundai Motor America