

IMPORTANT SAFETY RECALL NOTICE

7/9/2014

Affected VIN: V [REDACTED]

[REDACTED]

RE: Affected models: 2014 KTM 690 Enduro R

Dear KTM Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KTM North America has decided that a defect which relates to motor vehicle safety exists on certain 2014 690 Enduro R models.

On affected motorcycles, during use the rear brake pedal screw could loosen; this could result in the possibility of the rear brake pedal screw becoming detached from its mounting position and subsequently could lead to a crash and may cause injury or death to the rider or others. To remedy this defect a new mounting screw must be

installed and Loctite 243 BLUE needs to be applied to the rear brake pedal screw and torqued to 25 Nm (18.4 lb-ft). This repair must be performed by an authorized KTM dealer.

It is mandatory that you discontinue riding your motorcycle until the defect has been repaired. Please contact your authorized KTM Dealer (log onto www.ktmusa.com for a complete dealer listing) as soon as possible to arrange having your rear brake pedal screw replaced along with the proper locking agent

applied (Loctite 243 BLUE) and properly torqued to 25 Nm (18.4 lb-ft). It is suggested that you call your local authorized KTM Dealer to make an appointment to have the rear brake pedal screw replaced, Loctite applied and the screw properly torqued to 25 Nm (18.4 lb-ft). Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer. This repair should take no longer than 30 minutes. There will be no charge for the dealer's services to perform this repair.

If you experience difficulties in obtaining this repair from an authorized KTM Dealer please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, you may contact the National Highway Traffic Safety Administration's Motorcycle Safety hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov> if you are unable to receive the repair within a reasonable period of time and free of charge.

If you have performed this repair prior to receiving this letter, you may be eligible to receive reimbursement for the cost. For reimbursement details contact KTM North America, Inc. Customer Relations at (440)985-3553 for details.

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,
Dealer Technical Service and Warranty Department
KTM North America, Inc.

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KTM NORTH AMERICA, INC.

Technical Department

38429 Innovation Court // Murrieta, CA 92563 // T: 951-600-8007 // F: 951-600-8866
1119 Milan Avenue // Amherst, OH 44001 // T: 440-985-3553 // F: 440-985-3060
1375-1 Marie-Victorin // Saint-Bruno // Quebec J3V 6B7 // T: 450-441-4451 // F: 450-441-3885
www.ktmusa.com

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KTM

NOTICE: If you no longer own this motorcycle please complete the following information of this letter and return to KTM in the enclosed self-addressed envelope.

Please complete and return this portion to KTM if ownership of the referenced motorcycle has changed.
Customer Record Update Form

The new address is or I have sold the motorcycle to:

New owner's name _____

Address _____

City, State, Zip _____

Phone Number _____

Date of Re-Sale _____

VBKLET407EM763710

AMY ASHBACH

PO BOX 58753

FAIRBANKS, AK 99711

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future.