



**JAGUAR CARS**  
555 MacArthur Blvd.  
Mahwah, NJ 07430

**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, **999999999999999999**

**July 04, 2014**

**RE: Safety Recall J040 – Restraints Control Module Calibration Software**  
**Vehicle Affected: Jaguar XJ**  
**Model Year: 2013**

**National Highway Traffic Safety Administration Recall Number: 14V-292**

**Dear Jaguar XJ Owner:**

This notice is sent to you in accordance with the requirements of the Federal Traffic and Motor Vehicle Safety Act. Jaguar has decided that a defect which relates to motor vehicle safety exists in certain 2013 model year Jaguar XJ vehicles. Your vehicle is included in this Recall action.

**What is the concern?**

A concern has been identified where during the early production of 2013MY Jaguar XJ All-Wheel Drive model, the Restraints Control Module (RCM) was downloaded with a generic software calibration. This generic software calibration does not comply with the requirements of Federal Motor Vehicle Safety Standard 208 (FMVSS 208) for this vehicle type. In the event of a vehicles being involved in a crash the performance of the Supplementary Restraint System (SRS) may not be to specification and there will be and increased risk of injury to the vehicle occupants.

**What will Jaguar and your Jaguar Retailer do?**

Jaguar is carrying out a recall of the vehicles mentioned above. An authorized Jaguar retailer will update the calibration software of the vehicle's Restraints Control Module.

There will be no charge for this repair.

**What should you do?**

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Recall Action J040 completed on your vehicle.

**How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

**Attention Leasing Agencies:** Please forward this recall notification to the lessee within TEN days.

**Moved or no longer own a Jaguar?**

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

**What should you do if you have further questions?**

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 800-4JAGUAR (800-452-4827).

You can also contact Jaguar by e-mail: Visit the web site <http://www.jaguarusa.com> and send an email from the 'Contact Jaguar' section.

**If you have the need to contact Jaguar by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
555 MacArthur Boulevard  
Mahwah, NJ 07430-2327

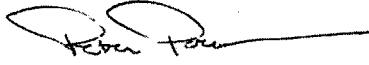
**If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:**

Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue,  
SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,



Peter Pochapsky  
Customer Experience Manager