



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

This notice applies to your vehicle, _____.

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Date: July, 2014

Dear Mitsubishi Owner,

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2014 Lancer Evolution and Lancer Ralliart vehicles. Due to a manufacturing error, the power steering pressure hose assembly may have been installed with insufficient clearance to the crossmember brace, possibly causing the power steering hose assembly to rust from abrasive contact between the two components.

A pin hole could develop on the power steering hose assembly and allow for power steering fluid leakage. This condition results in increased steering effort and potential for a fire in the presence of an ignition source.

What you should do: Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the power steering hose assembly inspected. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this inspection/replacement to your vehicle, free of charge.)

What your dealer will do: The dealership will inspect the power steering pressure hose assembly to determine if there is sufficient clearance to the crossmember brace. If the clearance is insufficient, the dealer will replace the power steering pressure hose assembly.

How long will it take? The time needed for this inspection is approximately **0.5** hrs. If the power steering pressure hose assembly requires replacement, the time needed is approximately **1.5** hrs. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the power steering pressure hose assembly and had it replaced as a result of this specific condition and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide each lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies each lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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