

## ENVIRONMENTAL SOLUTIONS GROUP

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# “IMPORTANT SAFETY RECALL”

“This notice applies to your vehicle,

ELGIN

VACTOR

GUZZLER

JETSTREAM

RAVO

Dear Elgin Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Regarding NHTSA recall # EQ 14-004, 13E-061

### REASON FOR RECALL

Pelican street sweepers build date between 9-15-2013 & 12-31-2013 may experience failure of the seat belt buckle to function properly

### WHAT WE WILL DO

A safety recall has been issued for a group of Elgin Pelicans street sweepers and Elgin Sweeper Company will repair this defect free of charge. We will replace the seat belt buckle assembly if necessary after inspection.

### WHAT YOU SHOULD DO

Please contact your Elgin dealer as soon as possible to arrange a service date so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. It will take approximately .5 hours to complete this repair. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle. If you have had repairs made to your unit and occurred any out of pocket costs, you may be eligible for reimbursement. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

Your Elgin dealer is best equipped to obtain parts and provide service to ensure that your Pelican is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date, and they do not remedy this condition within six (6) days of that date, we recommend you contact Elgin Customer Service by calling 1-877-DIAL-ESG (1-877-342-5374).

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,  
Gary Gembala  
Service Manager  
Elgin Sweeper Company