

SUPREME CORPORATION
2592 East Kercher Road
Goshen, Indiana 46528
800-642-4889 fax: 574-642-4540

SAFETY RECALL NOTICE

June 23, 2014

RE: Defect Recall Notification 14V- 244

Dear Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Startrans Bus of Supreme Corporation has decided that a defect which relates to motor vehicle safety exists in the Ricon wheelchair lift installed in your vehicle.

! I M P O R T A N T !

- Your Ricon Wheelchair Lift is being recalled
- Contact Ricon Corporation immediately

WHAT IS BEING RECALLED:

This recall applies to Ricon DOT Public Use, S and K Series wheelchair lifts manufactured after December 31, 2012, equipped with an optional armored cord on the hand held control pendant.

All affected model numbers end with a "B". These characters in these positions of the Model number indicate that the unit is equipped with an optional, armored pendant cord:

S20XX-XXXXXXXXB S55XX-XXXXXXXXB	K55XX-XXXXXXXXB
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WHY IS IT BEING RECALLED:

The affected lifts are equipped with a hand held pendant control where upon the cord is protected by a flexible, steel conduit (an armored pendant cable) and an external power lug at the base of the hydraulic pump. In the event the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and the power lug protective, elastomeric cover is either omitted or improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of fire.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Immediately locate and inspect the affected unit(s) in your fleet. If the pendant has been replaced such that the lift is no longer equipped with an armored pendant cord, no further action is necessary.

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Make sure the cord is managed so that the cord does not contact the lift, make sure that the protective, elastomeric cover shipped with the lift is properly installed and contact Ricon for supplemental cover kit and instructions.

Materials are available by calling Ricon Customer Service at (800)322-2884, or by emailing Ricon's Recall Coordinator, at admin12E038@wabtec.com or by locating the nearest Ricon servicing dealer using the locator on the Ricon website – www.riconcorp.com

WHAT RICON CORPORATION WILL DO:

Ricon will provide materials as outlined above. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800) 322-2884.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have any problem regarding this recall, please contact the Supreme Corporation at (800) 642-4889 and ask for the Warranty Department. A Representative will arrange for prompt attention to your vehicle.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this recall notice and has assigned number 14V-244 to this case.

Thank you for your attention to this important matter.

Sincerely, Supreme Corporation Warranty Department