



June 2014

## IMPORTANT SAFETY RECALL NOTICE

Dear Pierce Vehicle Owner: <<Cust>>

Ref: Pierce Job# << Product Number>>

VIN: <<VIN>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided certain Pierce Arrow XT, Dash CF, Impel, and Velocity custom fire apparatus models manufactured between August, 2013 and January, 2014, equipped with IMMI L9 Seat Belt Buckles fail to conform to the requirements of Federal Motor Vehicle Safety Standard (FMVSS) No. 209, "Seat Belt Assemblies."

### **! I M P O R T A N T !**

- Your Pierce Vehicle is being recalled
- You should contact our service group at 888-Y-PIERCE (888-974-3723) and to schedule an appointment for the remedy.
- This service will be performed for you at **no charge**.

#### **Why is a recall being conducted?**

This decision was based on information provided to Pierce Manufacturing by IMMI.

Certain IMMI seat belt assemblies equipped with L9 buckles do not satisfy the requirements of S4.3 (g) of FMVSS 209. When the push button on the buckle is pressed to release the latch plate for egress, the latch plate can become partially engaged with the buckle. If the latch plate remains partially engaged after the button is pressed, egress from the vehicle could be hindered which would increase the risk of injury in the event of an emergency.

The root cause of the noncompliance is associated with the locking pawl (part number 916030) inside the L9 buckle. Some locking pawls from specific manufacturing lots were produced with an excessively large burr. The burr on the locking pawl can catch the edge of the latch plate when the button is pressed to unlatch the buckle, causing a partial engagement condition.

**What are we doing about the problem?**

Pierce expects to conduct the following steps on each vehicle:

- Inspect the vehicle and subject component to determine if component is included in this recall.
- If determined component is part of this recall, remove and replace the component with a complying component.

**What should you do?**

- Contact your Pierce dealer to schedule an appointment for the repair as soon as possible.
- If you do not know who your dealer is, contact Pierce at 1-888-Y-PIERCE (888-974-3723) to find your closest dealer.

**What if you no longer own this vehicle?**

If you no longer own this vehicle, please contact Pierce at 1-888-Y-PIERCE (888-974-3723) to assist us in updating our records.

**Who should you contact if you have further questions or concerns?**

If you have further questions, please contact Pierce at 1-888-Y-PIERCE (888-974-3723) to allow us to assist you.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your seat belt system repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, contact our service group at 888-Y-PIERCE (888-974-3723) and indicate you have a service and technical question.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590;  
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

PIERCE MANUFACTURING INC.