



HME, Incorporated 1950 Byron Center Avenue Wyoming, Michigan 49519
Ph (616)534-1463 Fax (616)534-1967

6/2/2014

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

VIN: [REDACTED]

Dear Sir:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

HME has decided that a defect which relates to motor vehicle safety exists in certain 2013 model year Ferrara Intruder Ember Cab and Chassis.

NHTSA Campaign: 14V-240

Description of Defect

Certain IMMI seat belt assemblies equipped with L9 buckles fail to conform to the Federal Motor Vehicle Safety Standard No. 209, "Seat Belt Assemblies". When the button is pressed to release the seat belt, the latch plate can become partially engaged with the buckle, and it may take more effort than specified in the standard to separate the latch plate from the buckle. If the latch plate remains partially engaged after the button is pressed, egress from the vehicle may be hindered, which would increase the risk of injury in the event of an emergency.

The root cause of the noncompliance is associated with the locking pawl inside the L9 buckle. Some locking pawls from specific manufacturing lots were produced with an excessively large burr. The burr on the locking pawl can catch the edge of the latch plate when the button is pressed to unlatch the buckle, causing a partial engagement condition.

Recommended Action

Vehicles that potentially contain defective seat belt buckle(s) should be inspected as soon as feasible using IMMI Publication 4698P: L9 Seat Belt Buckle Inspection Guide (copy enclosed). If the vehicle does contain a suspected defective seat belt buckle, please contact IMMI for instructions on obtaining replacement seat belt buckle(s) and replacing the buckle.



HME, Incorporated 1950 Byron Center Avenue Wyoming, Michigan 49519
Ph (616)534-1463 Fax (616)534-1967

Replacement Parts and Service Instructions

Replacement parts are currently available and if needed will be provided by IMMI at no cost. Replacement parts can be obtained by contacting IMMI using any of the below methods:

Phone: 317-867-8496
Email: fieldservice@imminet.com

Removed Material Disposition

Defective seat belt buckles should be returned to:

IMMI Kansas
302 East Dean St.
Burrton, KS 67020

Communication

If you conclude that HME has not enabled you to remedy this condition in a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey, S.E.
Washington, D.C. 20590

-Or-

Call the toll free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153)
Or go to <http://www.safercar.gov>

We regret any inconvenience that this situation may cause. HME wants to assure you that we are highly concerned with customer safety and your continued satisfaction with our products.

Sincerely,

Jon Coeling
HME Warranty Department
HME, Inc.

Enclosures:
IMMI Publication 4698P: L9 Seat Belt Buckle Inspection Guide