

#### NISSAN NORTH AMERICA, INC.

National Headquarters Consumer Affairs Department P.O. Box 685003 Franklin, TN 37068-5003

# IMPORTANT SAFETY RECALL

## OWNER NOTIFICATION

NHTSA Recall 14V-229

Dear Nissan Pathfinder Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2014 model year Nissan Pathfinder vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN inside of this notice.

#### Reason for Recall

On certain 2014 model year Pathfinder vehicles, one of the five lug nuts on the right hand side wheels may not have been tightened to specification. If a lug nut is not properly tightened, it may loosen and eventually fall off. If this occurs, the remaining four lug nuts may loosen over time, which could eventually result in wheel separation and could lead to a crash.

## What Nissan Will Do

Your Nissan dealer will inspect all lug nuts and tighten any loose lug nuts to the correct specification. This service, free for parts and labor, should take 30 minutes to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

# What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.



#### NISSAN NORTH AMERICA, INC.

National Headquarters Consumer Affairs Department P.O. Box 685003 Franklin, TN 37068-5003

# IMPORTANT SAFETY RECALL

## OWNER NOTIFICATION

NHTSA Recall 14V-229

Dear Nissan Rogue Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2014 model year Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN inside of this notice.

#### Reason for Recall

On certain 2014 model year Rogue vehicles, one of the five lug nuts on the right hand side wheels may not have been tightened to specification. If a lug nut is not properly tightened, it may loosen and eventually fall off. If this occurs, the remaining four lug nuts may loosen over time, which could eventually result in wheel separation and could lead to a crash.

## What Nissan Will Do

Your Nissan dealer will inspect all lug nuts and tighten any loose lug nuts to the correct specification. This service, free for parts and labor, should take 30 minutes to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

# What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.



# **IMPORTANT SAFETY RECALL**

Consumer Affairs
P.O. Box 685003
Franklin, Tennessee 37068-5003
A Division of Nissan North America, Inc.

## OWNER NOTIFICATION

NHTSA Recall 14V-229

Dear Infiniti QX60 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in certain 2014 model year Infiniti QX60 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN inside of this notice.

# **Reason for Recall**

On certain 2014 model year QX60 vehicles, one of the five lug nuts on the right hand side wheels may not have been tightened to specification. If a lug nut is not properly tightened, it may loosen and eventually fall off. If this occurs, the remaining four lug nuts may loosen over time, which could eventually result in wheel separation and could lead to a crash.

## What Infiniti Will Do

Your Infiniti retailer will inspect all lug nuts and tighten any loose lug nuts to the correct specification. This service, free for parts and labor, should take 30 minutes to complete, but your Infiniti retailer may require your vehicle for a longer period of time based upon their work schedule.

## What You Should Do

Contact your Infiniti retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Infiniti retailer.

If you have additional questions you may contact Infiniti Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.