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4-30-2014

Owner  
Owners Address  
ATTN: Owner

## IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicles  
See the attached VIN number listing.

RE: Defect Recall Notification (14V-228)

Recall Notice: Coach and Equipment Mfg. Corp., buses equipped with Ricon DOT Public Use, S and K Series wheelchair lifts, manufactured between March 2013 and June 2013, equipped with an optional armored cord on the hand held control pendant.

Dear Owner:

Reason For The Recall:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Coach and Equipment Mfg. Corp. has decided that a defect that relates to the motor vehicle safety exists in certain vehicles it manufactured and equipped with Ricon wheelchair lifts with an optional armored cord on the hand held control pendant. Our decision was based upon information from the Ricon Corporation that there is a possible safety defect on those lifts installed by Coach and Equipment Mfg. Corp. between March 2013 and June 2013.

What Is Being Recalled:

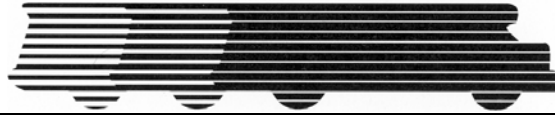
This recall applies to approximately 37 Coach and Equipment Phoenix and MetroLite buses built between March 2013 and June 2013 that were installed with Ricon DOT Public Use, S and K Series wheelchair lifts with an optional armored cord on the hand held control pendant.

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Coach & Equipment Manufacturing Corp.  
130 Horizon Park Drive  
Penn Yan, NY 14527  
315-536-2321

7/7/2014

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Why Is It Being Recalled:

The affected Coach and Equipment buses are equipped with Ricon wheelchair lifts with an armored pendant cord on the hand held control pendant. The cord is protected by a flexible, steel conduit (an armored cable) and the lift has an external power lug at the base of the hydraulic pump. In the event that the lift is installed such that the armored pendant cable is not managed to be kept clear of the wheelchair lift and that the protective, elastomeric cover is either omitted or improperly installed, the armored pendant cable may contact the power lug resulting in a high current short circuit and the possibility of fire.

What Should The Owner / Operator Should Do:

Use the supplied VIN number listing to immediately locate and inspect the affected buses in your fleet. If the lift pendant has already been replaced such that the lift is no longer equipped with an armored pendant cord no further action is necessary.

If your local operating requirements mandate the armored pendant cord, make sure the cord is managed so that the cord does not contact the lift, make sure that the protective, elastomeric cover shipped with the lift is properly installed and contact Ricon for a free supplemental cover kit.

Materials are available by calling Ricon Customer Service at (800) 322-2884, or by emailing Ricon's Recall Coordinator at [admin12E038@wabtec.com](mailto:admin12E038@wabtec.com) or by locating your nearest Ricon servicing dealer using the locator on the Ricon website [www.riconcorp.com](http://www.riconcorp.com).

What Coach and Equipment Corporation Will Do:

Coach and Equipment Mfg. Corp., incorporation with Ricon Corporation will provide instructions to manage the pendant cord and will supply the supplemental cover kit as outlined above. If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the administrator, National Highway safety administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safecar.gov>.

Thank you for prompt attention to this matter. Your safety and satisfaction with the buses and services Coach and Equipment Mfg. Corp. provides to you are important to us and we regret this inconvenience to you. Please call Ricon Customer Service at (800)322-2884 or Coach and Equipment Mfg. Corp. at 315-694-9048, if you have any questions.

Sincerely,

George D'Amato  
Recall Administrator  
Coach and Equipment Mfg. Corp.

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